

Re: IE Explorer 6.0 Locking Up On A Web Page Account

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- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 21 Jan 2007 07:58:45 -0800
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"Sandgroper" wrote:

"nass" <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:BD7F2BEA-1BB7-4A1E-93A1-AD79BC41DBB2@xxxxxxxxxxxxxxxxxxxx>

"nass" wrote:

"Sandgroper" wrote:

Hi people ,

I have a problem with a friend's IE 6.0 when
it is accessing a user
account

on a web page , the account is not a secure
https web site , but just a
standard http user account.

The specs for the system is a 2.8 Ghz
machine running XP Home with I
think ,
SP1 as well as IE 6.0 .

There is no problems whatsoever with
general web browsing to any web
site ,
BUT as soon as the person logs into one
particular web page account ,

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you
can navigate around the site for up to 10
minutes and then IE 6.0 locks
up ,
you can't even use the back buttons to get to
a previous page and
clicking
on any of the links do not work and most of
the time the only way of
getting
out of it is to shut down IE.
Sometimes you can manage to log out , but
if you try to log back in or
to do
any other web browsing , you can't and you
have to close down IE and
start
it up again to get it to work properly.

There has been never been a problem with
any type of lock up on this
system
at any time until this person started
accessing this particular web
page and
setting up a user account and accessing it.
There has been no new programs installed
on the system for quite
awhile.

The thing is that if you go to this web site
and browse through the
site ,
doing searches or whatever without logging
in , then there is no
problem ,
the problem only exists when this person
logs into their user account
on
that particular web site.

I have tried quite a few things to find out
what the problem could be ,
I
have :

- 1) Disabled the firewall ,
- 2) Checked out the IE settings , which are set to default settings.
- 3) Reset the Privacy Settings to Medium to

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allow first and third party
cookies.
(the web site said to allow first and third
party cookies)
4) Have set to allow cookies for this web
site.
5) Checked if Java script and activeX is
enabled

I have done a number of tracerts to the web
site and it seems to me
that one
of their servers times out , but I can't be sure
because it could
appear
that the anonymous browsing and user
accounts may be on different
servers
and if this was the case then even if you tried
to log out of the
system ,
once out of there , normal web browsing
should return , but it doesn't.

So I am thinking that there could be some
type of script or keep alive
script that is causing a conflict somewhere
and locking up IE 6.0

I realise that one of the suggestions would be
to update the system to
SP2 ,
but the person is on a dial-up account and is
fairly computer
illiterate and
I can't arrange the time needed to do the SP2
update.

So can anybody tell me what could be the
problem and how it could be
fixed.

Thanks.

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True Multitasking is having three computers
and a chair with wheels.

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Sandgroper

Remove KNICKERS to Email
steveray@xxxxxxxxxxxxxxxxxxxxxx

A shot in the dark, try to go to the IE Properties by Clicking
Tools >>

Internet Options .

On the IE window click on Advanced Tab and scroll under
this option:

Browsing

Enable Third- Party browser extensions (Req Rest)

uncheck this

box.

Under :

Security

Use SSL 2.0 Check this box

Use SSL 3.0 Check this box

Use TLS 1.0 Check this Box

Click Apply then OK.

– Open a run command and type in:

regsvr32 urlmon.dll

regsvr32 Dssenh.dll

regsvr32 Rsaenh.dll

regsvr32 Jscript.dll

regsvr32 Cryptdlg.dll

regsvr32 softpub.dll

regsvr32 wintrust.dll

regsvr32 Sccbase.dll

regsvr32 Gpkcsp.dll

Ipconfig /flushdns

Click [OK] or /Hit [Enter] after each command.

Open windows explorer and locate the Hosts File in this
path:

C:\Windows\System32\drivers\etc = Locate it but not the
(HOSTS.SAM)

leave

this as is and open the HOSTS in a Notepad and remove any
references for

the

site there.

Also you can rename it to HOSTS.OLD and Reboot your
computer. The best

for

Him/Her to update to SP" either through the Internet or can
get the CD

for

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SP2 from MS site.
If the Above didn't help then you can download the FOX
(FireFox) and
He/She
will be able to browse and log into these sites.
HTH.
Let us know.
Regards,
nass

Adding to the above be sure the Time sync is set correct check the Time
settings on that computer.
Regards,
nass

Thanks very much for your help .

I will print out your instructions and implement them the next time I go to
see my friend and get access to his computer.
With the run commands , will these be OK to run in a batch file ? , I am not
sure , because it has been a long time since I have used any batch files and
I haven't run any batch files on a XP system before. (I used to be fairly
good with batch files under DOS/Win95)

The time sync setting has not been set , I live in Perth West Australia ,
which has just introduced daylight saving all in the space of 3 months , MS
have produced a patch for the daylight saving adjustment and I have
installed it on my friends machine , but I have done nothing about syncing
the time.

I have one of the first XP SP2 CDs when they were first introduced , do you
think that this CD would be still OK to use ? and would I need to do the SP2
upgrade before or after implementing the workaround you have mentioned ?

Thanks.

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Sandgroper

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Yes, you can Run it as a batch file (.bat), to do that open a Notepad and

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Copy those command and save as reg.bat on a floppy or CD which option is installed on your friends machine?.

But remember to type them correct or otherwise you will get error and you don't know the exact problem, meaning the space between the regsvr32_urlmon.dll for example, so be careful to check all correct before saving.

Try this first, then if still no joy yes try the CD SP2 you have, it should work and upgrade the system to better protection files than the SP1 which on now.

HTH.

Let us know

Regards,

nass

www.nasstec.co.uk

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