

Re: Failed Windows XP reinstall

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-12/msg10859.html>

- *From:* julie <julie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 29 Dec 2006 10:01:02 -0800
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I don't get that option, press any key but I know it's definitely booting from the CD. I've already changed the BIOS to make sure it goes to CD first. I also can stop it as it restarts by pushing on of the f function keys and it asks me then how i want to boot. The first I tried was the cd. But if you go back and read my error message again, you'll see that it's saying that it's missing something. if i take the disc out and the computer restarts, it looks for the disc and then it asks me to put it in, then i get the error messages again.

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-julie

"Robyn" wrote:

As soon as your computer restarts do you not get a prompt to boot up from your windows xp cd, which you should just hit any key on your key board. Just try doing this as soon as your computer restarts hitting any key. This should make your computer read the cd from the right drive.

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Robyn

"julie" wrote:

Hi Robyn,

I guess I didnt' explain too well. I already have the windows xp cd in my machine. It's restarting itself to try to do the install and then just tells me the error message again. I am never prompted to format my hardrive or do a clean install. I just get the error message. I can't restart my computer myself; but it restarts automatically when I close the error box. If I turn my computer off, and then on, the same thing happens, it tries to install and then I get the error message.

Re: Failed Windows XP reinstall

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-julie

"Robyn" wrote:

Hi Julie, You need to put your windows xp cd in your machine and then restart your machine. When it boots up you will see press any key to install windows xp.

Then you just follow what's on the screen and format your harddrive first and do a clean install.

Format using the longer version of format not the quick to get rid of all information on your computer.

You can read this to help you with formatting your computer <http://support.microsoft.com/kb/313348>

Hope this helps,
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Robyn

"Chris D" wrote:

Hi Julie,

Did you boot to the XP CD or try running from the OS?

The error message "The signature for Windows XP Home Edition Upgrade is invalid." looks like it is trying to upgrade XP or it is an upgrade Cd you have?

If it a standard XP Cd you should be able to boot to it and remove the existing partition and install fresh. Some OEM PC's require a manufacturers CD to boot from which then asks for the OEM XP CD

Re: Failed Windows XP reinstall

"julie"

<julie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:7919E1B2-06D9-461F-8605-DD8F35DC04CF@xxxxxxxxxxxxxxxxxxxx

I am at a loss here. I was having some problems with my computer so I decided I'd be better of starting over. So I backed up my files and then just put in the windows Xp home edition install cd that came with my Dell. Like an idiot, I didn't really do any research before I did this. Everything was going along fine. I was asked if I wanted to install, etc. About 20 minutes into it, it rebooted and then a new screen came up from Windows. When it got to the install part it said there were 39 minutes left. Then I got a box with an error message. The box had C:\WINDOWS\setuperr.log at the top. Inside it said:

Warning:
setup was unable to start service tabsrv because of the following error:
OpenService (tabsrv) returned error 1060 (424)
xxx
Error:
The signature for Windows XP Home Edition Upgrade is invalid. The error code is 426. The service has not been started.

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xxx

Fatal error:

Set up failed to install the product catalogs. This is a fatal error. The setup log files should contain more information.

Then that just repeats over and over again as if to say, na na ha ha you can't install me.

One of my friends suggested getting a windows 98 boot disc and i'm working on that but anyone else have any ideas?

I'm using my brother's computer right now b/c my computer is in a constant loop. When I get the error box then close it, it reboots and goes through the same steps. I can't get any other option there. I think the problem is, I was already using XP when I was trying to install it etc...

thanks to all that can offer assistance!

-julie