

Re: 404 errors–page not found on good web pages

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-12/msg09604.html>

- *From:* "Pegasus \ (MVP)" <I.can@xxxxxxx>
 - *Date:* Tue, 26 Dec 2006 08:25:47 +1100
-

I suggested three tests:

- Ping the site by its IP address, e.g.
Pinging 24.28.193.1
- Ping the site by its name, e.g.
Pinging www.rr.com
- Use a browser to access the site,
e.g. www.rr.com/flash/index.cfm

You did No. 1 but you reported nothing about No. 2.
Let's have these results!

You should also do this on your two PCs:

- Click Start / Run / cmd {OK}
- Type these commands:
echo %ComputerName% > c:\test.txt {Enter}
ipconfig /all >> c:\test.txt {Enter}
notepad c:\test.txt {Enter}

Now post the contents of this file from each PC.

"Bob Ainsworth" <BobAinsworth@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:205E3D05-DEF3-4B48-9D79-AB5FDD185E74@xxxxxxxxxxxxxxxxxxxx>

VERY INTERESTING. When I ping www.rr.com on the machine that does get out,
the requests time out but that machine does still bring up the web page.
But, when i piung it with my machine that won't bring up that page, I am
getting replies but they are from the gateway here at the resort.

I have already sought help from the "IT guy" for the resort and I probably
would have been more successful going to the 7-11 for help.

I think you are on to something, what next? And thanks for the help so

far.

Bob

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"Pegasus (MVP)" wrote:

"Bob Ainsworth" <BobAinsworth@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in

message

news:E1628A6B-810E-4202-975A-BE306998AD22@xxxxxxxxxxxxxxxxxxxx

Experiencing 404 Page Not found on MANY websites with Compaq Notebook.

Have

2 other identical laptops not experiencing same problem here on

wireless

net

at ski resort in Utah.
OS is XP Home,SP2 all updates current.
Just upgraded to IE7, might be coincidence. Uninstalled it, same

problem.

Uninstalled all JAVA and reinstalled JAVA with update 10, still

problem.

Compared all Internet settings to other Laptops, they are the same.
Turned off all firewall/AV/Int Sec, still problem.
Uninstalled Norton Int Sec 2007 and reinstalled, still problem.
Experience same 404's with Netscape 8.1

Here are some of the websites that give the "page not found error"
there are many more but this is a sample from a google search.

www.rr.com/flash/index.cfm
<http://forums.techguy.org/archive/f-21-p-404.html>

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<http://nedmartin.org/site/.src>

http://www.webcheatsheet.com/asp/asp_troubleshooting.php

Clicking on any of the gives the same result except the name of the

webpage

listed in the "Open www.*****.*** line. Example below:

The page cannot be found

The page you are looking for might have been removed, had its name

changed,

or is temporarily unavailable.

Please try the following:

* If you typed the page address in the Address bar, make sure that

it

is

spelled correctly.

* Open the www.webcheatsheet.com home page, and then look for

links to

the information you want.

* Click the Back button to try another link.

HTTP 404 – File not found
Internet Information Services

Technical Information (for support personnel)

* More information:

Microsoft Support

If I click on the web page in the "open" line I always get the same

page

but

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the address is

http://www.*****.*/ekgnkm/default.asp where
*****.*/ is the

webpage

listed in the original 404. This page says "You are connected
to the
Internet However..."

At this point ready to format hard drive and reinstall
Windows but

feel

like

I am
surrendering if I do so. any help would be greatly
appreciated.

Respectfully, Bob

You might have incorrect networking parameters. Try
taking one step at a time by doing things in this order:

– Ping the site by its IP address, e.g.

Pinging 24.28.193.1

– Ping the site by its name, e.g.

Pinging www.rr.com

– Use a browser to access the site,
e.g. www.rr.com/flash/index.cfm

You can find out a site's IP address by pinging it by its name
on one of your other machines.