

Re: Phantom folder

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-12/msg09233.html>

- *From:* Lonnie <Lonnie@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 23 Dec 2006 16:34:00 -0800
-

Thanks Wesley, that did the trick. It was the one that you suspected, although I got a little ahead and got rid of the other ones pertaining to the mobile device earlier when I converted that .reg to a .txt. When I saw that mobile stuff in there it made me think. I'm pretty sure that this problem started after I uninstalled the mobile device, or at least I tried to uninstall it. I clicked on "Remove" within "Add and Remove Programs" for that mobile device and it didn't do a thing. So I got rid of it via the Registry Editor, and then deleted the folders. Now however, the system is still under the impression that a mobile device is installed and everytime I bring up Windows Media 11 it tells me that the driver is outdated and don't work with version 11 and to upgrade it.

:) Man all I wanted to do was give the Zen Micro to my son after I upgraded, and I suspect that it led to all this crap I've had to go through, and that you've so graciously helped me with.

So how would I go about getting rid of the driver that has stuck around?
Thank you very much for your help.

"Wesley Vogel" wrote:

Lonnie, I have narrowed it down to these three items.

This entry has to do with having some kind of Mobile Device like a Pocket PC or a phone or a portable music deal or a PDA. Also has something to do with ActiveSync. Do you have any kind of mobile device that you plug into your PC? Mobile Device would show up in My Computer.

```
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\
Explorer\MyComputer\NameSpace\{49BF5420-FA7F-11cf-8011-00A0C90A8F78}
Name: <NO NAME>
Type: REG_SZ
Data: Mobile Device
```

I have NO idea what this is. Google search brings up NOTHING for

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{4AFB2C0E-9D16-4478-AEF4-C3FC539961E4} I suspect that this may be the culprit.

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace\{4AFB2C0E-9D16-4478-AEF4-C3FC539961E4}

This entry appears to have been added by Windows Live Messenger or another form of Messenger. Are you using any form of Messenger? This adds Messenger Sharing Folders to My Computer, apparently with the name of My Sharing Folders. If you removed Windows Live Messenger, this may be the one.

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace\{FC9FB64A-1EB2-4CCF-AF5E-1A497A9B5C2D}

Name: <NO NAME>

Type: REG_SZ

Data: Messenger Sharing Folders

Let's delete what I suspect is the problem, but we'll save a backup .reg file first, just in case.

Open regedit and navigate to ..

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace\{4AFB2C0E-9D16-4478-AEF4-C3FC539961E4}

1. Right click on the {4AFB2C0E-9D16-4478-AEF4-C3FC539961E4} folder in the left hand pane and click on Export.
2. Export Registry File dialog should open.
3. Click on the Desktop icon on the Places Bar (the left hand pane).
4. Type: temp in the File name box.
5. Save As should default to .reg, which is the file type we want this time.
6. Click the Save button.
7. This should save the file as temp.reg as a backup in case deleting it causes a problem.

Now right click on the {4AFB2C0E-9D16-4478-AEF4-C3FC539961E4} folder in the left hand pane and click on Delete. Click Yes to the prompt that pops up. Close the Registry Editor.

You may have to reboot to see any change on your Desktop or in My Computer.

If you have any problems, double click on temp.reg on your Desktop and click Yes to the prompt to add it back to your registry. Or right click on temp.reg, click on Merge and click Yes to the prompt.

If you have no problems, temp.reg can be deleted later.

If you still have the phantom folder, you can try the same thing for the other two items. It depends on if you still have a mobile device or some form of Messenger and need those folders. I have no way of knowing that.

;-)

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Hope this helps. Let us know.

Wes
MS-MVP Windows Shell/User

In [news:0C3F6D4A-E9C7-4AE8-AD2F-0E3BE988578A@xxxxxxxxxxxxxx](mailto:0C3F6D4A-E9C7-4AE8-AD2F-0E3BE988578A@xxxxxxxxxxxxxx),
Lonnie <Lonnie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:

Ok Wesley, here it is man and thanks again for helping me out in this
frustrating troubleshooting.

Key Name:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComp
uter\NameSpace

Class Name: <NO CLASS>
Last Write Time: 10/8/2006 – 12:53 PM

Key Name:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComp
uter\NameSpace\Controls

Class Name: <NO CLASS>
Last Write Time: 5/7/2005 – 10:27 AM
Value 0
Name: <NO NAME>
Type: REG_SZ
Data: {21EC2020-3AEA-1069-A2DD-08002B30309D}

Key Name:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComp
uter\NameSpace\DelegateFolders

Class Name: <NO CLASS>
Last Write Time: 12/23/2006 – 5:40 AM

Key Name:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComp
uter\NameSpace\DelegateFolders\{35786D3C-B075-49b9-88DD-029876E11C01}

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Class Name: <NO CLASS>
Last Write Time: 12/23/2006 – 5:40 AM
Value 0
Name: <NO NAME>
Type: REG_SZ
Data: Portable Devices

Key Name:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace\DelegateFolders\{59031a47-3f72-44a7-89c5-5595fe6b30ee}

Class Name: <NO CLASS>
Last Write Time: 5/7/2005 – 3:43 PM
Value 0
Name: <NO NAME>
Type: REG_SZ
Data:

Key Name:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace\DelegateFolders\{640167b4-59b0-47a6-b335-a6b3c0695aea}

Class Name: <NO CLASS>
Last Write Time: 12/23/2006 – 5:40 AM
Value 0
Name: <NO NAME>
Type: REG_SZ
Data: Portable Media Devices

Key Name:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace\{49BF5420-FA7F-11cf-8011-00A0C90A8F78}

Class Name: <NO CLASS>
Last Write Time: 9/18/2005 – 4:36 PM
Value 0
Name: <NO NAME>
Type: REG_SZ
Data: Mobile Device

Key Name:

Re: Phantom folder

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace\{4AFB2C0E-9D16-4478-AEF4-C3FC539961E4}

Class Name: <NO CLASS>
Last Write Time: 12/18/2006 - 2:38 PM

Key Name:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace\{BDEADF00-C265-11D0-BCED-00A0C90AB50F}

Class Name: <NO CLASS>
Last Write Time: 5/8/2005 - 7:32 AM
Value 0
Name: <NO NAME>
Type: REG_SZ
Data: Web Folders

Key Name:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace\{FC9FB64A-1EB2-4CCF-AF5E-1A497A9B5C2D}

Class Name: <NO CLASS>
Last Write Time: 5/5/2006 - 8:21 AM
Value 0
Name: <NO NAME>
Type: REG_SZ
Data: Messenger Sharing Folders

"Wesley Vogel" wrote:

Lonnie,

OK, having done some research I have some information from Bert Kinney
Tues, Sep 25 2001 and PCForrest Fri, Jul 20 2001.

Several apps have been known to leave a "folder" in My Computer after uninstalling. It may be a NameSpace item.

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It may be a namespace item rather than a folder so you can't delete it in the normal sense. However, you can remove it from the registry – which is where it originates.

Open the Registry Editor...

Start | Run | Type: regedit | Click OK |

Navigate to this key...

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\MyComputer\NameSpace

1. Right click on the NameSpace folder in the left hand pane and click on Export.
2. Export Registry File dialog should open.
3. Click on the Desktop icon on the Places Bar (the left hand pane).
4. Type: NameSpace in the File name box.
5. Click On the Save as type V button.
6. Select Text Files (*.txt).
7. Click the Save button.
8. Close the Registry Editor.
9. Locate NameSpace.txt on your Desktop and double click it.
10. Hit Ctrl + A to select all of the text.
11. Hit Ctrl + C to copy all of the text.
12. Paste that text into a message and post back.

If somehow NameSpace got saved as NameSpace.reg, right click it and rename it to NameSpace.txt and click YES to the prompt that pops up.

We'll see if there is something with No Name that can be deleted.

There may be more than one <NO NAME> entries, some should NOT be deleted.

There will be several CLSIDs, like
{21EC2020-3AEA-1069-A2DD-08002B30309D}
for example, which is the Control Panel.

Post back and we'll figure out which CLSID to get rid of.

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Hope this helps. Let us know.

Wes

Re: Phantom folder

MS-MVP Windows Shell/User

In

news:062D6F76-F3F0-41DD-97AF-ECFCD2275573@xxxxxxxxxxxxxxxxx,

Lonnie <Lonnie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted
and pecked:

By the way, is there a way to get access to
"My Computer" folder via Dos
prompt? I've actually had this type of
problem before in older versions
of Windows and took care of it by rebooting
in safe mode with dos and
getting rid of it that way. I can't seem to find
this folder in dos.
Is it possible?

"Lonnie" wrote:

Hey Plato, thanks for the
reply. None of that worked
for me. The
problem lies within "My
Computer", and that could
be why it didn't
work, not sure. There is not
even an option to delete. I
can't
highlight it and use the
delete key either. I hate it,
but it looks
like I'll just have to start
fresh, as I don't want it to
cause a
problem later down the
road.

"Plato" wrote:

=?Utf-8?B?TG9ubmll?=
wrote:

I'm
not
sure
but
I

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think
I
mentioned
that
in
my
original
post.
I
can't
do
anything
with
it,
including
deleting
it,
except
right
click
it
and
only
able

<http://www.bootdisk.com/xptop20.htm#8>

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<http://www.bootdisk.com/>