

Re: STOP error: 0x24 (0x190203, 0x865462B8, 0xC102, 0x0)

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-12/msg08623.html>

- *From:* "Rock" <rock@xxxxxxxxxx>
 - *Date:* Wed, 20 Dec 2006 20:38:57 -0800
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"helpless BSoD victim" wrote

"A problem has been detected and windows has been shut down"

"Disable or uninstall any anti-virus, disk defrag, or backup utilities.
CHeck your hard drive config, etc. Run CHKDSK /F to check for hard drive corruption, and then restart your computer"

"STOP error: 0x24 (0x190203, 0x865462B8, 0xC102, 0x0)"

I get this message EVERY time I try to boot my computer. It gives me all the options too:

Safe Mode
Last Known Good Config
Start Normally

NONE of them work...they go for like 2 seconds...then it gives me the BSoD again and again to no avail...very annoying.

It happened right after I decided to shut off my computer during a "disk-error checking" session (i told it to run while I was ON windows..I left-clicked my hard drive and did the whole shebang and told it run the next time windows booted)...it was taking a rather long time and I decided to just turn it off, since I figured it didn't mind. When I came back a few minutes later to turn it on, it gave me the BSoD. I was like "wtf...I did nothing to provoke this..."

Overall..i'm very confused, and I'm not sure what could provoke this...I mean, I have Norton Antivirus running...but I doubt that is the problem cause I got it a month ago and it hasn't given me this sort of problem.

<http://aumha.org/win5/kbestop.htm>
0x00000024: NTFS_FILE_SYSTEM

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It's not a good idea to just turn off the computer, let alone while in the middle of something as risky as running chkdsk. As the link above indicates this is a problem with the file system of the drive. Hopefully you have a full and complete backup of important data just in case. You should always have this and never run chkdsk without having a full backup.

If you don't have a backup put the drive in another XP computer. If it can see the data make a copy, then run chkdsk /r on it.

If you have a backup try running chkdsk from the recovery console to see if that will help. Boot from the XP installation CD, take the first R for repair. Type in the number for the Windows installation, normally 1, and then enter the password for the built in Administrator account. You didn't say if the OS is Home or Pro. For Home this password is normally blank so press enter. If Pro enter the password assigned to this account.

At the command prompt do chkdsk /r and let it complete. See if it will boot now.

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