

Re: Cannot Delete File

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- *From:* "Linda" <[Linda@\[NoSpam\]callard.ca](mailto:Linda@[NoSpam]callard.ca)>
 - *Date:* Fri, 8 Dec 2006 10:27:32 -0400
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I am unable to rename the file (same error message as when trying delete), and I cannot delete it in safe mode either.
~ Allan

"Anne Bonny" <AnneBonny@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:FF2C106B-D9D1-4133-84C9-40E575FC5E75@xxxxxxxxxxxxxxxxxxxx

I am not sure, but will throw out a couple of ideas:

Can you rename the file, perhaps with an extension, and then delete it?

How about trying to remove it while in safe mode?

"Linda" wrote:

I have a file (called "00000012." with no extension) with a creation date of seven years ago – before this computer was manufactured – and my guess is that it is a remnant of a program that was installed and later removed. When viewed in windows explorer the file appears to be 57 MB. The file properties, however, report that its size is zero bytes. The folder properties, report that there is one file of 57 MB contained. When I try to delete the file, I get error "Cannot delete file: Cannot read from the source file or disk." When I try to delete the folder, I get error "Cannot delete 00000012: Cannot find the specified file."

I cannot delete either the file or the folder using windows explorer. I also cannot delete the file or remove the directory using the command prompt. I error checked the disk with both MS and Norton utilities. I tried a Norton "Wipe Info" utility, but received error message "Access Denied." Nothing works.

Can anyone suggest how I can rid myself of this annoying file?

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Thanks,
Allan