

Re: Norton Ghost 2003 cloned disk crashes when booted

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-12/msg02985.html>

- *From:* "R. McCarty" <PcEngWork-NoSpam_@xxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 6 Dec 2006 19:19:51 -0500
-

This sounds abrupt, but cut your losses – Return Ghost for a refund or exchange for Acronis True Image (Latest Ver 10). The expectation of any software product is for it to work. If it doesn't, choose something that does. Symantec's products for home use are junk.

"kimwal" <kim.walden@xxxxxxxxxx> wrote in message
<news:1165449886.888282.251860@xx>

I have a problem which is driving me crazy.

After installing Windows XP on a new computer along with a zillion programs, I ran into strange crashes and weird behavior, so I decided to reinstall everything from scratch, this time acquiring Norton Ghost 10 and creating frequent backups along the way.

I did this on an extra disk, since I did not want to erase my internal disk until I reached a state better than my problematic system. The system on the extra disk now seems ok, and I decided it was time to overwrite my old internal disk.

So I tried to recover my last backup on the extra disk back to my internal disk, and everything was reported ok by Ghost. But when I booted the restored system Windows crashes when the startup is almost finished and most of the autostart icons have turned up on the system tray.

The message "Generic Host Process for Win32 services has encountered a problem and must terminate" (or some similar wording—the message is in Swedish) is displayed, and after that Windows more or less freezes, so I cannot even bring it down, but have to reboot by switching off the computer hardware. After booting again it only gets worse, so a new full clone from the source disk is required before you can make another test!

To rule out hardware trouble with my internal disk, I restored the backup to a third disk, but had the same error when booting from it.

Re: Norton Ghost 2003 cloned disk crashes when booted

Then I began to suspect Ghost 10 to sometimes produce unreliable recovery points, so I tried to clone the entire extra disk on my internal disk using the low-level Windows 98 DOS recovery disk of Norton Ghost 2003, which is supposed to make a bit-by-bit clone of the whole disk. (I have a 50 GB partition for the system and the remaining 184 GB partition for data and recovery points, and I told Ghost to keep the same partitioning on the cloned disk.)

Again everything was reported successful by Ghost, but when I boot the cloned disk I get the same error, and Windows freezes and dies.

Booting again from my extra disk (the source), everything is still ok and Windows starts up with no problems.

Now, if the disks are bit-by-bit copies of each other, how is this possible?

Or can there still be subtle differences?

Greatful for any help, since the current situation is a real nightmare. Since the only stable system I have is on my extra SATA disk, I am extremely nervous that something might happen to it before I have a proven bootable clone.

Making recovery points doesn't seem to be safe until it is proven that they work.

Both the source and target disks are exactly the same brand and size (WD Caviar Sata 2, 250 GB).

Regards

-- KW