

# Re: Computer Keeps Trying to Boot Over & Over – Harddrive Ba

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  - *Date:* Sun, 26 Nov 2006 12:10:37 -0800
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"lohryx5" wrote

Just got back from a 7 month deployment overseas. Wife says the computer (Medion, Windows XP Home, 3.2GHz Pentium IV Hyper-Thread, 512 DDR SDRAM, dual layer DVD/CD+/-RW x2, no floppy) not sure what else might help) would randomly restart on its own and boot back up. This got progressively worse during the past week. Uninstalled a bunch of Nickelodian flash games the kids had downloaded. Yesterday, I updated Spybot and Ad-Aware, ran them, and cleaned up a few other things.

Then, for no reason, the computer shut off. The Microsoft logo came up (the blue bar got half way across), I saw the "blue screen" for a split second, then the following options came up for restarting:

Safe Mode  
Safe Mode with Networking  
Safe Mode with Command Prompt

Start Windows Normally (last known good configuration)

I started with Start Normally, no joy. Proceeded through the other three options, no joy. Can't even get in through Safe Mode. If I let it count down the 30 seconds, it will just keep trying to boot and never get there. I F8 in Advanced Options during the next boot attempt and none of those options worked either. I did Disable the auto restart so I could see what error codes came up on the "blue screen." This is what I got (minus some other text about power interruptions:

A problem has been detected and windows has been shut down to prevent damage to your computer. If this is the the first time you've seen this error screen, restart your computer. If this screen appears again, follow these steps: Disable or uninstall any any anti-virus, disk defragmentation or backup utilities. Check your hard drive for

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configuration, and check for any updated drivers. Run CHKDSK /F to check for hard drive corruption, and then restart your computer.

Technical information: \*\*\* STOP: 0x00000024 (0x00190203, 0x823790B0, 0xC0000102, 0x00000000)

I tried to use the System Recovery disk that came with the computer to boot from it. When selecting CD-ROM it gives me these choices:

1. Recovery of Startup Files
2. Recovery of System & Driver Files
3. Restoring Factory Settings
4. Reboot

Option 1 didn't work. It keeps starting over and asks if I want to boot from the Hard Drive or the CD-ROM. Just a neverending circle. Option 2, no joy, didn't do much. And I'd prefer not to restore to factory settings or anything that will require me to format my harddrive at this point. I have too many family pictures and personal files that I can't afford to lose, especially since none of them have been backed up to disk in the 7 months that I was away.

The first thing you should do is backup the important data before doing any repairs. Put the drive in another XP or Win2k computer and copy the important information.

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