

## Re: Media Center slow to launch

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-11/msg01736.html>

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- *From:* James <[jawthethird@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:jawthethird@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 5 Nov 2006 14:54:01 -0800
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I went through the clean reboot without error or incident. Here is the message that I receive when I restart in safe mode:

"Your video card or drivers are not compatible with Media Center"

This was all working fine until about two weeks ago. Even though I receive this message in Safe Mode, when I click OK, Media Center opens and works properly, even though I can't get a signal. That has to do with Safe Mode, correct?

—  
James

"Rock" wrote:

"James" wrote

Hi, Malke

Thanks for responding. Well, I followed you instructions and observed the following:

- 1) No spyware or malware
- 2) Clean system; I keep Norton very updated and run it frequently, by the way
- 3) In Safe Mode, Media Center was functioning normally, except for a message indicating that I didn't have the correct drives, etc. to run it, however, once I clicked OK it ran properly. Media Center came with this computer.
- 4) Once I returned to normal mode, I'm experiencing the same problems with Media Center, but I don't see that drivers message when I try to load it as I did in Safe Mode.

What do you think?

Re: Media Center slow to launch

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James

"Malke" wrote:

James wrote:

I have been running Windows XP Media Center for almost a year. In the past week or so, Media Center freezes when I first launch it, then after about 5–10 minutes, it "unfreezes" and seems to work perfectly. I am not experiencing any other problems with the OS—at least not that I'm aware of! Any ideas?

What is the malware/virus status of the machine? If you think it is clean, what programs (and versions) did you use to determine this?

Be sure the computer is clean:

[http://www.elephantboycomputers.com/page2.html#Removing\\_Malware](http://www.elephantboycomputers.com/page2.html#Removing_Malware)

If the machine is completely clean, then determine what is starting with Windows:

Clean boot in Windows XP –

<http://support.microsoft.com/kb/310353>

Clean–boot advanced troubleshooting in Windows XP –

<http://support.microsoft.com/kb/316434>

How to Troubleshoot By Using the Msconfig Utility in Windows XP –

<http://support.microsoft.com/?id=310560>

Malke

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MS–MVP Windows – Shell/User

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Then do the clean boot troubleshooting as described in the links Malke provided to determine what is running in normal mode that's causing the problem.

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Rock [ MVP User/Shell]