

# RE: USB Driver List

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- *From:* Brad <[Brad@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Brad@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 25 Oct 2006 00:18:01 -0700
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It is a special piece of digital test equipment, so is not a common commercial item such as a printer that you can just buy in a shop. I am dealing with the manufacturer in the first instance but this post was initially intended to see if maybe there was a way of investigating the installation failure from XP point of view as I suspect the problem is with my computer, not his test equipment (I have been having a few problems lately, all started by problems experienced with a recent Windows Automatic Update that caused me to chase my tail for more than two days thinking I had a virus or something—I am not happy!)

"M. Rajesh" wrote:

Hi,

That means that your setup of windows has been badly corrupted. You can first try to see if you are able to repair the system files with this command

sfc /scannow

Then try and see if you are having problems with the device. Note that pluggable devices may work properly in some computers and completely fail in another system. If you are still having problems with the plugging of hardware in the USB slots then I recommend that you try for the advanced options of repairing the entire installation via Recovery Console.

IF you dont mind can you tell what USB devices are you trying to plug into the system.

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Regards

M. Rajesh

[www.winxpsolution.com](http://www.winxpsolution.com).

MeraWindows Administrator@xxxxxxxxxxxxxxxxxxxxxx

"Brad" wrote:

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OK, my problem is when I plug in the peripheral, the PC finds the new hardware and I go through the wizard and a "few ".dll" are installed when I get the error "there was a problem installing this hardware.....an error occurred during the installation of the device. The system cannot find the file specified". All I can do is click the "finish" button and that takes me back to the start.

I know the driver works because I have been standing beside another guy when he installed it on his machine.

I don't know what to do next. Maybe the driver is defective.

"M. Rajesh" wrote:

Hi,

There is no list for usb drivers.

You can go to Device Manager and then browse to the last list. You will see that it shows all the USB controllers on your machine and the id for each port.

If you are facing problems with the usb ports then you can right click on each usb name and then uninstall it. Then click on Scan for hardware changes. Windows will detect the usb ports again and then reinstall the drivers for all the ports. You will be able to remove the residue of the previous drivers.

—  
Regards  
M. Rajesh  
www.winxpsolution.com.  
MeraWindows Administrator@xxxxxxxxxxxxxxxxxxxxxx

"Brad" wrote:

Is there any way to get a list of USB drivers installed on my system? I have plugged in a new peripheral and the driver will not load properly—I suspect there may be a residue of another driver (previous version of a similar

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peripheral) that I need to "uninstall" first.

Any help would be appreciated.