

Re: Unknown Device

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- *From:* ECSD3R32 <ECSD3R32@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 16 Oct 2006 15:33:02 -0700
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It was an OEM unit ... WAS as in many items have been replaced. It originally was a SONY VAIO. I went the ASUS site and it is full of warnings that they sell their BIOS to manufacturers and that they may have been altered by the end user.

This problem came about after installing a new HD and doing a clean install of XP Home. At the same time I added a PCI board to add additional USB 2.0 ports.

Thinking that maybe the new PCI board caused the problem I have tried a few times to re-install the software/drivers that came with the PCI board.

Also, my PC seems to operating perfectly since the rebuild (2 weeks so far).

So, should I leave well enough alone, and if not, should I reload the original chipset software from Sony?

"Malke" wrote:

ECSD3R32 wrote:

Did a clean install of XP Home. In system/devices I now have an unknown device. I have repeatedly tried to install it, no luck.

All my hardware is working.

Below is the info from device manager.

DEVICE TYPE: Other Devices
MANUFACTURER: Unknown
LOCATION: on PCI standard ISA bridge

PS: the driver is not (and will not install) installed and the status message says the device is NOT INSTALLED.

Re: Unknown Device

When you say the driver will not install, where did you get the driver?
The driver for this item would be included on your motherboard chipset drivers. Did you install the motherboard drivers? If not, you need to do so.

Never get drivers from Windows Update. Get them from:

1. The device mfr.'s website; OR
2. The motherboard mfr.'s website if hardware is onboard; OR
3. The OEM's website for your specific machine if you have an OEM computer (HP, Dell, Sony, etc.).

Read the installation instructions on the website where you get the drivers.

To find out what hardware is in your computer:

1. Read any documentation you got when you bought the computer.
2. If the computer is OEM, go to the OEM's website for your specific model machine and look at the specs (you'll be there to get the drivers anyway)
3. Download, install and run a free system inventory program like Belarc Advisor. The older Aida32 is good for this, too.

http://www.belarc.com/free_download.html – Belarc Advisor

<http://www.aumha.org/free.htm> – Aida32 (hosted on Jim Eshelman's site)

Malke

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