

Re: No authorization to change files in Recovery Console

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-10/msg04959.html>

- *From:* John John <audetweld@xxxxxxxxxxxx>
 - *Date:* Sat, 14 Oct 2006 21:55:30 -0300
-

The results of the MAP command just a while ago revealed that you have a 76293 MB Partition on your first hard disk. It seems that you are preparing to reinstall Windows anyway so why not try it and let us know? Someone here said it worked for them <http://tinyurl.com/y38yyns>

John

Eric_the_Yellow wrote:

And another question. Should I run the command FIXMBR? I do not have a partition, at least not one that I created. When I type the command I get a warning: FIXMBR may damage your partition tables if you proceed. This could cause all the partitions on the current hard disk to become inaccessible. If you are not having problems accessing your drive, do not continue.

-Eric

"John John" wrote:

Try:

```
cd \Windows
```

then try from there. Or try:

```
cd %systemroot%
```

If that fails do:

```
map
```

what do you see?

John

Eric_the_Yellow wrote:

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I had already tried LOGON. Nothing. Also LOGON ADMIN. Just brings me another line with C:\> and still if I enter MD TMP or COPY something, it says Access is denied.

"John John" wrote:

Yeah, at the C:\> prompt issue

LOGON

and press enter. What happens?

I think maybe you need SATA drive controller drivers on a diskette to access the hard drive.

John

Eric_the_Yellow wrote:

Great links, which I will save, but I still can't change the log on. I don't get the option to choose between installations, i.e. no list. It goes straight to the C prompt. The picture given in the Repair XP page is valid for a computer with a partition, I think. I don't have a partition so it goes straight in and doesn't ask for a password. Any other ideas before I take my hard drive to a shop to get them to do it? I don't have another PC to install the HD as a "slave", only a laptop. Is there no command that I can give to change logons from the C:\ prompt? –Eric

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"John John" wrote:

Good luck.
If your
System
Restore was
working
properly
and if you
have a fairly
recent
restore
point the
repair,
although a
bit tedious,
usually
yields fairly
good
results. The
exception to
that might
be when
drive
corruption
is involved,
and a
chkdsk /r is
necessary to
fix the drive
problem.
Then the
restore
points/data
may end up
in
File####.chk
files and
may be a bit
harder to
find or be in
an unusable
state
because of
missing
bits.

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John

Eric_the_Yellow
wrote:

Thanks,
I'll
try
this
after
work
tonight
and
let
you
know.

"John
John"
wrote:

<http://tinyurl.com/4m58>

1-
Select
the
Windows
installation
you
want
to
log
on
to.
You
HAVE
to
enter
a
number
from

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the
list
provided.
For
example:

Press
1
then
press
<Enter>

2-
Now
it
will
say
to
Type
the
Administrator
password.
If
you
don't
know
the
password
just
press
<Enter>.
That
is
the
default
password
on
many
installations.
If
however
a
password
was
given
when
Windows
was
installed
or
if

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the
password
was
changed
thereafter,
obviously
just
pressing
enter
will
not
let
you
in
and
you
will
get
the
access
denied
error.
Note
also
the
warning
in
the
Microsoft
article
about
OEM
installations.

If
you
really
can't
logon
because
the
password
is
rejected
you
can
try
to
reset
the
password

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with
this:
<http://home.eunet.no/~pnordahl/ntpasswd/>
but
being
that
your
hives
might
be
corrupt
the
utility
may
not
work,
give
it
a
try
and
see.

If
that
fails
it
might
be
easier
to
put
your
Windows
drive
in
another
Windows
2000/XP
computer
and
try
the
repairs
from
there.
You
can
also
do
the

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same
with
your
computer
if
you
install
a
second
(parallel)
installation
of
Windows
XP.
If
that
is
necessary
it
would
be
preferable
that
you
install
on
a
different
partition
or
a
different
disk.
You
won't
need
to
activate
the
installation,
you
only
need
it
to
fix
the
problem,
once
you're
done

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you
can
delete
the
installation.
And
if
you
can't
do
that
then
you
will
have
to
resort
to
an
in-place
(repair)
installation.

John

Eric_the_Yellow
wrote:

Hello
John
John,

The
exact
error
message
is:
"Windows
XP
could
not
start
because
the
following
file

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is
missing
or
corrupt:
\\WINDOWS\\SYSTEM32\\CONFIG\\SYSTEM

The
Knowledge
Base
article
is
307545.
(How
to
recover
from
a
corrupted
registry
that
prevents
Windows
XP
from
starting)

How
do
I
log
on
with
the
admin
user
when
I
am
using
the
6
floppies
to
get
to
the
Recovery
Console?
I
can
get

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to
the
Recovery
Console,
but
when
I
try
to
enter
any
command,
I
get
the
following
message:
"Access
is
denied"

Thanks
for
your
help
and
tips
for
getting
help.
-Eric

"John
John"
wrote:

You
can't
access
the
BIOS
from
the
Recovery
Console.

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To access the BIOS you have to press a key when the computer starts up, usually you will see a message telling you which key to press, something like "To enter setup press whatever key." or "Setup=whatever key". Common keys are F1, Esc or Del. That information is in your computer

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hardware
documentation.

The
ONLY
THING

that
you
might
want

to
do
there

is
change
the
BOOT
ORDER

to
the
CD

so
that
you

can
boot
with

the
Windows
XP

CD
instead
of

the
cumbersome
6

floppy
diskette.

Description
of
the

Windows
XP
Recovery

Console

<http://support.microsoft.com/kb/3140>

You
HAVE
to
log

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on
with
the
Administrator
password
before
you
can
do
anything!

Tell
us
which
Microsoft
article
you
are
trying
to
use,
we
might
have
an
idea
of
your
problem
but
we
don't
want
to
guess.
If
we
don't
know
what
exactly
you
are
trying
to
do
we
can't
help.
When
you

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get
an
error
message
post
the
EXACT
error
message
here
so
we
can
offer
relevant
suggestions
instead
of
guesses.
Do
you
have
a
corrupt
System
or
Software
hive?
Is
that
what
you
are
trying
to
fix,
where
do
you
get
the
repair
instructions
from,
which
Microsoft
document?

But,
as
I

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said
earlier,
you
HAVE
to
confirm
to
us
wether
or
not
you
can
properly
start
the
Recovery
Console
and
access
your
Windows
installation.
If
you
can't
get
beyond
that
point
any
attempt
at
fixing
the
problem
is
futile
unless
you
use
a
different
repair
method.

John

Eric_the_Yellow
wrote:

I
entered
"md
tmp"
per
the
instructions
for
the
fix,
and
got
an
error
message.
How
do
I
request
to
log
in
as
Administrator?
When
asked
for
a
password
I
can
leave
it
blank.

Are
there
instructions
somewhere
for
how
to
access
BIOS
from

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the
Recovery
Console?

Sorry
about
the
repeated
posts
–
MS
sent
back
messages
that
an
error
occurred.

–Eric

"John
John"
wrote:

Did
you
try
just
pressing
<Enter>?
The
Administrator
password
is
blank
by
default.
As
for
the
CD
not
booting

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did
you
go
in
the
BIOS
and
change
the
boot
order
to
boot
to
CD
first?

John

Eric_the_Yellow
wrote:

I've
got
what
I've
discovered
is
a
common
problem:
Windows
cannot
start
because
the
following
file
is
corrupt...
I
have
opened
the

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XP
Recovery
Console
using
6
Boot
Floppies,
since
my
computer
would
not
boot
off
of
the
XP
CD.
Once
in
the
repair
window,
I
can't
do
anything
because
I
don't
have
the
authorization.
However,
I
have
never
set
up
any
accounts
on
my
XP
computer,
nor
have
I
set
a
password

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for
the
administrato
user.
Is
there
a
command
I
can
use
to
switch
to
the
admin
user?
Any
other
suggestions
as
to
how
to
work
around
this?
Thanks
in
advance
for
your
help.
I'm
glad
there
is
help
available
on
this
forum.
-MV