

Re: disappearing disk drives, faulty programs and slow performance

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-10/msg03052.html>

- *From:* "DatabaseBen" <databaseben@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 8 Oct 2006 11:42:41 -0500
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have you tried to revert to a functional restore point

have you tried to do a windows repair with your setup cd

do you have these issues in safe mode?

there is a memory diagnostic tool for free
via microsoft.com

"Hapgood" <Hapgood@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:0A86D495-4484-4383-8008-6F03EEC821FB@xxxxxxxxxxxxxxxxxxxx

Here's some background:

About a month ago my computer started having some weird problems. The keyboard would lock up and stop working (fixed on restart) and then one day,

I could no longer load musicmatch jukebox. If I clicked the link, I would get an hourglass and then that was it. It would show up in Task Manager under processes as using 0 memory and would not show up under the applications tab.

I sent my computer in for repairs. The diagnostic was I had some nasty viruses and such that had castrated Norton Antivirus. All viruses and spyware were removed. AVG 7.1 professional was added to replace Norton Anti-virus as well as ewido antispyware (I had already been using Spybot and Ad-aware).

When I got my computer back, things seemed to be much better. I could open musicmatch jukebox again. There were a couple of weird things I immediately noticed, like my computer had reverted back to SP1 and I had to update to get

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to SP2.

Also, almost immediately, Internet Explorer stopped working, the link turned into a generic internet properties tab. Despite the program still existing on my hard drive, it failed to launch. I was able to reinstall it using the web browser in outlook.

After that, despite daily clean system checks things have gotten progressively worse.

My sound drivers stopped loading. Andrew E. was nice enough to suggest I change around the PC1 slot my card was in. That seems to have solved the problem.

Then, Musicmatch jukebox stopped working again. I deleted it completely from the system this time. I don't want to take chances that it is part of the problem.

I switched to itunes to play music, which said it wouldn't work without an update. The computer virtually stopped when I tried to update itunes from the itunes menu (I was able to update from the web). When itunes tries to do anything, it seems to take up so much memory that the internet stops working completely and everything else is slow. I can't even shut down itunes and actually have to restart the computer to be able to do anything to do with the internet. What I'm trying to get at is that I seem to have memory issues when certain programs are running, but not always (even when I use a memory intensive program like photoshop I don't have problems).

Soon (but not immediately) after changing the PC1 slot my soundcard sits in my Cd-rom/DVD-rom drives disappeared. Two are internal drives and one is external and connects via USB cable (other USB connected devices like my digital camera still work). They display in device manager with an exclamation point stating that the drivers exist on the computer but the hardware can't be found (the opposite of what happened with the soundcard).

I should mention the floppy drive is gone too. I never use it, so I tend to forget about it.

Also, when I tried to run Windows Defender last night, I got an error message posted by another user (Chris W.) "Application failed to initialize - 0X800106ba". I reinstalled the program and ran a quick scan

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(with a clean bill of health) and now am running a complete scan.

Even though everything keeps telling me I have a clean system, problems keep occurring.

I know that was a long list to read through, but I wanted to be thorough.

I guess my biggest concern right now is getting my rom drives back.

I know it's a long post, but I've already shelled out well over \$100 for computer repairs that solved the problem for .2 seconds and now I'm at my wit's end suggestions would be greatly appreciated!

-Tara