

Re: Windows Explorer has encountered a problem and needs to close

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-10/msg00704.html>

- *From:* "DH" <xxx-daveoh@xxxxxxxxxxx(axe the x's)>
 - *Date:* Tue, 03 Oct 2006 01:59:43 GMT
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"SLN420" <SLN420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:7C9F5A55-E256-41D0-8C03-90C86901E220@xxxxxxxxxxxxxxxxxxx

I am running Windows XP Pro 32bit w/ Service Pack 2 Version 2002

I am blue in the face with the problem I keep Experiencing and Need help figuring out how to fix it.

Windows Explorer (File Browser) crashes randomly all the time. Here is the error information:

AppName: explorer.exe
AppVer: 6.0.2900.2180
ModName: explorer.exe
ModVer: 6.0.2900.2180
Offset: 000139f9

It also says this: An error output file will be created here:
C:\DOCUME~1\nls64\LOCALS~1\Temp\c9e0_appcompat.txt

When I go to this location on my computer c9e0.appcompat.txt does not exist.

I have search everyone possible on the internet and no one has the answer to why this is happening or how to fix it.

Please post here if you have any information about this horrible Windows Explorer Crashing Error.

You won't like my answer but here goes. Clean up your computer. Get a program called "Adaware" and get rid of the spyware(http://dw.com.com/redirect?pid=10399602&merid=69274&mfgid=69274<ype=dl_dlnow&lop=btn&edId=3&

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Next click on "Start/Run" and type in msconfig. Click on the "Startup tab" and uncheck anything that you don't need, which is most everything (you will have to do some googling to determine what to disable" If in doubt, disable. You can always re-enable later.

Next, get rid of your Norton/McAfee anti-virus and get a good one. I would suggest AVG from grisoft.com. It's free.

Update your installation of Windows. Go to www.microsoft.com and click on "windows update". (I would give you the direct link but the MS jerks won't allow me because I use Firefox).

And the last step: Download Firefox and use it instead of IE. It can be had at: <http://www.mozilla.com/firefox/>

Dave H.