

Re: Windows Explorer has encountered a problem and needs to close

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-10/msg00304.html>

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- *From:* SLN420 <[SLN420@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:SLN420@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 2 Oct 2006 22:53:01 -0700
- 

You won't like my answer but here goes. Clean up your computer. Get a program called "Adaware" and get rid of the spyware

SLN420: I already run Spyware Doctor, Spyware Sweeper, Adaware, and Spybot, my PC is clean of Spyware.

Next click on "Start/Run" and type in msconfig. Click on the "Startup tab" and uncheck anything that you don't need, which is most everything(you will have to do some googling to determine what to disable" If in doubt, disable. You can always re-inable later.

SLN420: I am very familiar with this process and I have already minimized what loads on start up.

Next, get rid of your Norton/McAfee anti-virus and get a good one. I would suggest AVG from grisoft.com. It's free.

SLN420: Right now I am running Symantec Antivirus Corporate Edition 10.1.1001. From my experience this is a very good anti virus program and I would rather not have to get rid of using it because I favor it over others. If there is a way to trouble shoot to see if this is what is causing the errors please enlighten me.

Update your installation of Windows. Go to [www.microsoft.com](http://www.microsoft.com) and click on "windows update". (I would give you the direct link but the MS jerks won't allow me because I use Firefox).

SLN420: I do this regularly and I in fact did this today and I have zero updates that need to be installed.

And the last step: Download Firefox and use it instead of IE. It can be had at: <http://www.mozilla.com/firefox/>

SLN420: I am a web developer, I use Firefox and have been using it for some years now.

Any further information you can help with will be very appreciated this

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error is VERY annoying and crashes everything in my task tray icon when it happens (which isn't much cept for my Nvidia tray icon that allows me to expand my desktop to my 2nd monitor for working).

Thanks a ton!

"DH" wrote:

"SLN420" <SLN420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:7C9F5A55-E256-41D0-8C03-90C86901E220@xxxxxxxxxxxxxxxxxxxx

I am running Windows XP Pro 32bit w/ Service Pack 2 Version 2002

I am blue in the face with the problem I keep Experiencing and Need help figuring out how to fix it.

Windows Explorer (File Browser) crashes randomly all the time. Here is the error information:

AppName: explorer.exe  
AppVer: 6.0.2900.2180  
ModName: explorer.exe  
ModVer: 6.0.2900.2180  
Offset: 000139f9

It also says this: An error output file will be created here:  
C:\DOCUME~1\nls64\LOCALS~1\Temp\c9e0\_appcompat.txt

When I go to this location on my computer c9e0.appcompat.txt does not exist.

I have search everyone possible on the internet and no one has the answer to why this is happening or how to fix it.

Please post here if you have any information about this horrible Windows Explorer Crashing Error.

You won't like my answer but here goes. Clean up your computer. Get a program called "Adaware" and get rid of the spyware([http://dw.com.com/redirect?pid=10399602&merid=69274&mfgid=69274&ltype=dl\\_dlnow&lop=btn&](http://dw.com.com/redirect?pid=10399602&merid=69274&mfgid=69274&ltype=dl_dlnow&lop=btn&)

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Dave H.