

Re: How to reinstall USB2 drivers in WinXP

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-09/msg02271.html>

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 - *Date:* 7 Sep 2006 00:18:43 -0700
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camera critter wrote:

My problem:

Windows XP Professional (with Service Pack 2, and all subsequent critical updates as of 6 Sept 2006) is unable to reinstall its drivers for my USB devices. I used to have them functioning earlier this week, but not any more.

My retail WinXP-Pro (with SP1) CD is useless for a repair installation – it states that my current version is later than the CD version, and then it exits. What a bummer – the CD now is useless because I previously used Windows Updates.

Problem began when I upgraded my Sony VAIO PCG-GRT170 notebook (purchased August 2003, WinXP-Home installed) by installing a larger/faster hard drive and performing a clean install of WinXP-Pro (retail version). I prepared for the upgrade by going to Sony's support site and downloading its proprietary drivers for the VAIO notebook, and I had it up and functioning. My first USB2 devices (Compact Flash readers) worked well after the upgrade. However, my Canon LiDE 80 USB scanner didn't function even after I reinstalled its software (CanoScan ToolBox couldn't recognize that the USB scanner was attached).

A solution commonly suggested was to go into Device Manager, uninstall the USB hub, uninstall the USB Host Controller, reboot, and then let Windows reinstall the necessary drivers. Apparently that was my downfall (although something probably was already wrong when CanoScan Toolbox couldn't recognize its scanner). I now have lost my USB Enhanced Host Controller as well as the plain USB Host Controller because I uninstalled them.

When I now connect any USB device, Windows says, "The device is not configured correctly. (Code 1) To reinstall the drivers for thos device, click Reinstall Drivers." However, its wizard asks to connect to the Internet to search for appropriate drivers, but later reports, "Cannot install this hardware. The hardware was not installed because

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the wizard cannot find the necessary software."

When I insert the Windows CD and point the wizard to its i386 folder (containing usb.in, ubehci.sy, usbuhci.sy, and ubstor.in files), it again reports that it cannot find the necessary software.

Why can't Windows XP-Pro reinstall its USB drivers? How do I get rid of this new monster and get back the nice notebook I used to love so much?

you could keep trying with the usb uninstall and reinstall..

Get the order right: uninstall – periph,composite,hub,controller

<http://www.usbman.com/Guides/Cleanup%20Device%20Manager%20Safe%20Mode.htm>

Create a Win XP SP2 CD from your SP1 CD (a procedure called slipstreaming). This can be done manually, or perhaps with a program like autostreamer.

I guess you can't remove sp2.(intending on doing so temporarily)

You could reinstall windows.

note– I think NT replaces as oppose to 9x that overwrites.

Any never buy a Sony computer!!

With at least one of their VAIO laptops they reportedly crippled the BIOS so it only ran windows.

With a VAIO desktop, I know a guy that called them, and they said that they've set traps in the computer, and if he even opens it they will know and it'll void the warranty. (Dell may say don't open it, but they will still fix it if you do! I know a guy whose Dell was a mess inside when he returned it. And they fixed it)

Sony also had issues with their drivers. Very limited availability, very slow to release them.

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