

Re: Unusual login problem. Accounts gone?

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- *From:* "Peter Howarth" <PHowarth@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 31 Aug 2006 18:00:06 GMT
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Hi,

Can't recall what they're called or where I got mine from (it's at work at the moment) but there are bootable floppy/cd's that you can download, which will query the user list hidden deep within windows. They will tell you the existing user(s) which windows thinks exist. Some will allow you to reset the password of user(s).

I'm not an expert on this, but we did this at work for a laptop; my colleague reinstalled windows on it, set an admin password but must have somehow mistyped it both times. Rather than reinstall windows (we were working to a deadline) we managed to reset the admin password to " (nothing) from the bootdisk then log in and continue.

hth.

Peter.

"Joseph Bergevin" <JosephBergevin@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:8116CBEB-6649-4548-BA5B-07DD876C83EC@xxxxxxxxxxxxxxxxxxxx>

An XP Pro system, configured in workgroup mode, with one user account. The system worked fine for a month, and now is impossible to login to. The system boots normally, with no errors, and stops at the usual login splash screen. Usually, the single user account icon is visible in the center of the screen, and the user clicks it to enter their password and login. Now, no user accounts are presented to choose from. Invoking the login dialog via Ctrl+Alt+Del works, but both the user account and the Administrator account passwords aren't recognized. It shuts down without error.

I've tried Safe Mode and "Last known good registry" to no avail. I tried removing the wireless nic in case there was some unusual networking issue, to no satisfaction. It seems as if all the accounts were disabled. The only

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obvious event that preceeded this was a move from one home to another. Working fine in the old home, and now doesn't in the new one. The homes are only a mile apart, so the system didn't see much abuse in transit.

If anyone has any ideas, I'd appreciate them. I'd rather fix the problem than have to reinstall XP.