

## Re: Services stopping on Windows XP

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-08/msg08699.html>

---

- *From:* "R. McCarty" <PcEngWork-NoSpam\_@xxxxxxxxxxxxxxxx>
  - *Date:* Thu, 31 Aug 2006 08:12:50 -0400
- 

Is there any useful entries in the affected machine's System Event log ? McAfee has a long history of releasing updates/defs that have unintended results. Without details – I'd direct my attention to McAfee.

"Heckler1974" <Heckler1974@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:3DB3BD4F-FCA1-4A84-A14B-0D13C70F6298@xxxxxxxxxxxxxxxxxxxx>

I have an issue in my user population (about 400 users) all running Windows XP SP2 with latest updates (via WSUS). A number have reported loss of connectivity and upon investigation a number of services set to automatic have stopped including but not exclusively Windows Time, Automatic Updates, Browser Service , Server Service and bizarrely Windows Audio. Occasionally a reboot sorts the problem but frequently direct intervention and restart of the affected services is required. All are running McAfee virus checker (with latest updates and patches), Windows Firewall is switched off (firewalling is provided by hardware firewalls). This is becoming a rather urgent issue as it appears to be affecting everyone eventually though not in any recognisable pattern.

In desperation I have even run several other virus checkers on an affected system with no results so I'm reasonably sure it isn't viral.

Any help would be greatly appreciated.