

Re: Can't log in, please help

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-08/msg08226.html>

- *From:* "Pegasus \ (MVP)" <I.can@xxxxxxx>
 - *Date:* Wed, 30 Aug 2006 13:31:41 +1000
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I'm rapidly running out of ideas . . .

Run System Restore to get the system to a point in time before this problem started. If unsure how to, click Start/Help and look for "System Restore".

You could also do this:

- Boot up normally.
- When prompted to log on, press Ctrl+Alt+Del twice in You should get a logon prompt with two boxes.
- Type "Administrator" in the account field and your password (if you have one) in the password field.

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- Click Start / Run / cmd {OK}
- Type these commands:
net user jmac > c:\test.txt {Enter} (jmac is the new account name)
net user jmac password {Enter}
set >> c:\test.txt {Enter}
- Post the contents of c:\test.txt in your reply.

If you cannot log in as Administrator in normal mode, run the steps below the divider line in Safe Mode.

"jmacsnippets" <jmacsnippets@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:2480B7C5-D177-497B-B410-227F0C7C0352@xxxxxxxxxxxxxxxxxxxx>

Did it. Still have the same problem. Went in and double-checked to make sure

I did it correctly, one program had re-checked itself or added itself in the

Startup tab(system32/ctfmon.exe). I unchecked it, shut down completely. Started up in normal mode. Can't get it still. I very much appreciate your help, hope you have another suggestion!

"Pegasus (MVP)" wrote:

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The difference between "Safe Mode" and "Normal Mode" is the number of programs that get loaded at boot time. I am beginning to suspect that one of them is causing you problems, perhaps a rogue program. I would now do this:

1. Physically disconnect the machine from the Internet.
2. Boot up in Safe Mode.
3. Click Start / Run / msconfig.exe {OK}.
4. Click the Startup tab.
5. Untick each a