

Unable to shutdown my system

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 - *Date:* 16 Aug 2006 04:30:12 -0700
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Hi all,

I'm running Windows XP on my Toshiba laptop and on many occasions, I failed to shut down my system. After clicking "Shut Down" from the menu, only a handful of processes are shutdown (as seen after pressing Ctrl + Alt + Del). I have to manually shut it down by holding down on the power button. I really hope you people who are well-versed in this to help me resolve my problem.

Thanking you all in advance.

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