

Re: 99–100% Explorer Processor Usage

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-07/msg04108.html>

- *From:* "brayogee" <brayogee@xxxxxxxxxx>
 - *Date:* 13 Jul 2006 03:52:06 -0700
-

Yes.

The following processes are pegged to it:

hkcmd.exe
ACIntUsr.EXE
PccNTMon.exe
qtask.exe
internat.exe
OSA.EXE
Winword.exe
procexp.exe

The tool expressly indicates the 'parent'/root 'Windows Explorer' is running at 100% CPU usage not any of the 'child' processes in the hierachy.

JS wrote:

When running Process Explorer the first column is labeled 'Process', in this column you will find a process named Explorer.
Did you click on the + symbol to the left of Explorer to list what running under this?

JS

"brayogee" <brayogee@xxxxxxxxxx> wrote in message
<news:1152701428.434918.135000@xx>

The process that runs at 100% is 'explorer.exe' and is represented as follows:

Process – explorer.exe
PID – 1564
CPU – 100.00
Description – Windows Explorer
Company Name – Microsoft Corporation

Right clicking the selected process and selecting 'google' takes one to

Re: 99–100% Explorer Processor Usage

the following link:

www.google.com/search?q=explorer.exe

This turns out to be general details about 'Windows Explorer' but nothing specific in regards to what is causing the 99–100% processor usage.

Is there more to how one can use this tool to identify what is causing Windows Explorer consume 99–100% CPU usage?

brayogee wrote:

Cool. Will update with info once received on the 99–100% CPU usage scenario for the benefit of all.

JS wrote:

Click on the process that running at 99%, once it highlighted, right click and from the options listed select: google This should display what out there on the web about the process.

JS

"brayogee" <brayogee@xxxxxxxx> wrote in message news:1152529978.981133.123170@xx

Thanks.

Looking at screenshots when the reported problem occurs, the application runs as a single separate process whose CPU usage and memory consumption is normal. The abnormality lies on the separate explorer.exe process which consumes 99–100% CPU.

Query: Using this tool, in a Treeview format view and the listing off explorer.exe, how can one know exactly which application is making

Re: 99–100% Explorer Processor Usage

Windows Explorer
misbehave?

JS wrote:

You need to
find the
specific
process in
that custom
app that's
taking
all
the CPU
resources.

Try Process
Explorer:

<http://www.sysinternals.com/Utilities/ProcessExplorer.html>

JS

"brayogee"

<brayogee@xxxxxxxx>

wrote in
message

<news:1152375319.524422.117950@xx>

Hi,
Have
a
problem
where
computers
running
a
custom
application
are
experiencing
machine
freezes
with
Explorer.exe
running
at
99–100%
CPU
usage
for
extended
periods. This

Re: 99–100% Explorer Processor Usage

renders
the
custom
application
unusable.

The
workaround
is
to
kill
the
explorer.exe
process
or
reboot
the
machine.

This
incidents
seem
to
be
of
a
random
nature
and
occur
on
multiple
PCs.
The
OS's
on
this
PCs
are
Win2K
and
WinXP
SP2.

Following
is
a
list
of
findings
so
far

Re: 99–100% Explorer Processor Usage

as
to
the
possible
causes
of
this
problem.
None
of
them
seems
to
have
eliminated
the
incidents
I'm
reporting:–

1.
Hardware
device
or
undetected
hardware
problems
e.g.
USB
devices

2.
Presence
of
a
virus
which
takes
on
the
form
of
explorer

Ref:
<http://www.computing.net/security/wwwboard/forum/14619.1>

3.
Bugs
with
anti–virus
programme
updates

Re: 99–100% Explorer Processor Usage

Microsoft
products
where
Windows
Stops
Responding
When
You
Click
a
Large
AVI
File
in
Windows
Explorer.
Ref:

<http://support.microsoft.com/default.aspx?scid=kb:en-us:822>

Is
there
anyone
else
who
has
experienced
their
Windows
Explorer
running
at
99–100%
CPU
usage?
If
so,
what
measure(s)
were
successfully
undertaken
to
address
this?

As
I
look
deeper
into
this

Re: 99–100% Explorer Processor Usage

issue,
I'd
appreciate
any
further
information
based
on
your
experiences
with
this
issue.

Thank
you.