

Re: 2 iexplore.exe running constantly!!

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-07/msg00558.html>

- *From:* "Hank" <chasofmoon@xxxxxxxx>
 - *Date:* 2 Jul 2006 14:19:16 -0700
-

Ok sorry i took so long in my response. Well the msconfig was my first tactic, which I ran it again just thinking maybe I missed something, but I unchecked everything so its not starting up. Then I ran autoruns yesterday, but ran it again and so far everything seems to be in the right place. I erased everything that I felt was unsafe.

Here is the real headache, she really does have a lot of misc virus's running so its hard to determine exactly where these iexplores are coming from. Today what I will do is download the mircrosoft removal tool that nass suggested (thats btw) and see where that takes me. Again I rather not reformat this because I may come to this problem down the road and I rather have some knowledge in how to remove it instead of doing the obvious which would be to reformat it.

I will write back tonight and tell you guys where I am at =)

thanks again to everyone who quickly responded if this all works I will owe you guys a six pack each =)
nass wrote:

Oops! Mistakos instead of [exo;prer.ex] it is [explorer.exe], and as Rick said in Both Safe Mode and Normal Mode but first Safe mode as Some viruses can resist in normal mode been removed and trick the Anti-virus.
nass

"nass" wrote:

"Hank" wrote:

Ok so my friend asked me to look at her computer to see if I could repair it, well turns out she had a lot of viruses on it, some really

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nothing some meduim well there is 2 iexplore.exe's running in taskmanager and I can't stop the process's. I looked everywhere to find help and so far I got nowhere.

I ran hijack this and came back with a couple of files such as "Polymorph.dll, dvb03a.dll" that I tried to delete them but they come back, and not do they only come back I cant find them in the location hijack this says they are at.

Has anyone had this problem with the iexplore before? Again I tried autoruns, hijack this, cwshredder, norton anti-virus, a-squared with no results. I really don't want to reformat the computer. So any advice??

Hi Hank,

To disable the runing apps, do the following open the RUN command and Type: msconfig then click Ok and on the Start up Tab click on it and uncheck any refrence for iexplorer.exe [but not for explorer.exe] and reboot your machine.

Go to this link and download the removal tools from here:

<http://support.microsoft.com/default.aspx?scid=kb:en-us:890830>

For scan online go here:here:

<http://housecall.trendmicro.com/>

<http://www.pandasoftware.com>

<http://www.sophos.com>

<http://www.nasstec.co.uk/tools.html>

For Anti-Adware go here:

<http://www.lavasoftusa.com/> ; for SE lavasoft for personal use

<http://www.safer-networking.org/> ; for S&D spybot S&D

Please note turn OFF system Restore on your computer.

I think there is only one iexplorer.exe which in C:\program files\Internet Explorer\iexplorer.exe if it in another path it should be deleted.

If you can't delete the file try download this cleaner from here:

<http://www.ccleaner.com>

HTH

please write back your findings

nass

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