

Re: Cannot open computer

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-06/msg02311.html>

- *From:* "GreenieLeBrun" <GreenieLeBrun@xxxxxxxxxxx>
 - *Date:* 6 Jun 2006 16:28:05 -0700
-

Joe wrote:

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Regards

Joe

Tasmania

"Pegasus (MVP)" <I.can@xxxxxxx> wrote in message

news:u1wjscWiGHA.4660@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

"Joe" <jogor@xxxxxxxxxxxxxxxx> wrote in message

news:%23ODTIXWiGHA.1208@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

I have been helping one of our senior members here and have run into big trouble.

At his request I went into User Accounts and cleared the use the welcome screen box. I then rebooted the computer to see if it worked OK, a box

came

up asking for a password, I clicked on OK and the windows loaded up OK.

I went into control userpasswords2 and cleared the box ' users must enter

a

username and password to use this computer' clicked Apply/OK and rebooted

Now a box comes up with Administrator as the Username

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and as we don't
know
of any password ever being used no matter what we do we
cannot get past

this

box that tells up that login failed.

Short of using a big hammer is there any way that we can get
into this
computer please?

--

Regards
Joe
Tasmania

You missed one little step when running "control userpasswords2":
You did not highlight the account to be used for the automatic
logon. "Administrator" happened to be highlighted, so "Administrator"
is what you get! Here are a couple of ways out of your predicament:

Yes, I certainly did miss it.

– Try a blank password for "Administrator".

I did without success.

– When challenged for a password, press Ctrl+Alt+Del twice in
succession, then specify your normal logon account and password.

He doesn't know his normal logon he just starts the computer.

I will try that next, which will be in the morning as it's 11pm here now.

It could be "Joe", or "User", or whatever account you created before.

I tried with user, owner and some other name but always with the same
result.

– Press F8 several times during the early boot phase, boot into Safe
Mode, then repeat the "control userpasswords2" process.

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I tried that but even trying to get into Safe Mode I got the same screen asking for the password.

Many thanks for your reply.

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Regards
Joe
Tasmania

Go to <http://home.eunet.no/~pnordahl/ntpasswd/> and download the boot disk, this will enable you to reset any system password on an NT class operating system.

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