

# Re: Cannot open computer

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-06/msg02292.html>

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- *From:* "Joe" <jogor@xxxxxxxxxxxxxxxx>
  - *Date:* Wed, 7 Jun 2006 08:58:15 +1000
- 

Thanks for the reply.

I cannot get into safe mode as I keep getting the message that the system could not log me on, and using enter does not work.

Using Ctrl-Alt-Del does not get any result.

Trying to boot into the command prompt gets the same result as everything else.

I have the bootup sequence set to boot from the CD but there is a failure notice every time I try that so.

So, in short, nothing that a try will get me past those screens.

Any further thoughts please people?

--

Regards

Joe

Tasmania

"jai" <jai@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

<news:1241386F-7677-46EF-B697-4C379D8DB46E@xxxxxxxxxxxxxxxx>

hey joe,

The only way to fix ur problem is as mentioned earlier getinto safe mode and without typing anything in the Password field of Administrator hit enter and have a try to boot into desktop. (This Admininstrator password is the one which must have been given at the time of installation of the OS in this computer )

An alternative way would be to boot with the OS CD and to getinto recovery console.

Once you are in recovery console and in the prompt type "lusrmgr.msc" . Once the window of Local Users and Groups pops up, choose users in the

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left  
pane of the window, after which you would see the "Administrator" account  
in  
the right pane of the window.  
Do a right click and hit the first option "Set the password", thereby  
resetting the password.

If u r not able to get into recovery console for some reason, try the  
option  
of "Boot using the command prompt" in Windows advanced boot options (F8)  
and  
try the same steps.

Gud luck.  
"Joe" wrote:

--

Regards  
Joe  
Tasmania  
"Pegasus (MVP)" <I.can@xxxxxxx> wrote in message  
news:u1wjscWiGHA.4660@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

"Joe" <jogor@xxxxxxxxxxxxxxxx> wrote in message  
news:%23ODTIXWiGHA.1208@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

I have been helping one of our senior  
members here and have run into  
big  
trouble.

At his request I went into User Accounts and  
cleared the use the  
welcome  
screen box. I then rebooted the computer to  
see if it worked OK, a box

came

up asking for a password, I clicked on OK  
and the windows loaded up  
OK.

I went into control userpasswords2 and  
cleared the box ' users must  
enter

a

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username and password to use this computer'  
clicked Apply/OK and  
rebooted

Now a box comes up with Administrator as  
the Username and as we don't  
know  
of any password ever being used no matter  
what we do we cannot get  
past

this

box that tells up that login failed.

Short of using a big hammer is there any  
way that we can get into this  
computer please?

--

Regards  
Joe  
Tasmania

You missed one little step when running "control  
userpasswords2":  
You did not highlight the account to be used for the  
automatic  
logon. "Administrator" happened to be highlighted, so  
"Administrator"  
is what you get! Here are a couple of ways out of your  
predicament:

Yes, I certainly did miss it.

– Try a blank password for "Administrator".

I did without success.

– When challenged for a password, press Ctrl+Alt+Del twice  
in  
succession, then specify your normal logon account and  
password.

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He doesn't know his normal logon he just starts the computer.

I will try that next, which will be in the morning as it's 11pm here now.

It could be "Joe", or "User", or whatever account you created before.

I tried with user, owner and some other name but always with the same result.

– Press F8 several times during the early boot phase, boot into Safe Mode, then repeat the "control userpasswords2" process.

I tried that but even trying to get into Safe Mode I got the same screen asking for the password.

Many thanks for your reply.

—

Regards  
Joe  
Tasmania