

# Re: clean computer

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"BooBooBaby" <BooBooBaby@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:560FC7ED-0060-4230-BB40-CF61B46C4416@xxxxxxxxxxxxxxxxxxxx>

Hi, I thought reinstalling windows xp might resolve some of my problems as my

computer was becoming more and more unstable. It didn't really resolve much,

it did help with making shortcuts work again, I now need to re install my software and peripherals, but what I really want to do is return the computer

back to the state it was when it came out of the box new, (then reinstall software and hardware) which was over a year ago, so the warantee with the manufacturer has run out. The computer, Dell, came with windows preinstalled.

Along with all drivers.

Any ideas on how to proceed? I noticed there is software called wipe clean,

but I don't think it was really made to accomplish what I want to accomplish. Another reason I want to start over, but keep windows intact is to

get rid of any viruses or bugs that might be in here.

Dell computers come with an option to restore the machine

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to factory condition. It is usually invoked by booting the machine with the "Restore" CD. Ask the Dell helpdesk if unsure how to apply it.

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