

Re: The system has recovered from serious error

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Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-05/msg07941.html>

- *From:* "Rick \"Nutcse\" Rogers" <rick@xxxxxxx>
 - *Date:* Sun, 21 May 2006 22:06:16 -0400
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Hi Diane,

DCOM is a set of instructions that allows for interactions between clients and server objects. Why it is throwing that particular error can be difficult to tell, as there are many potential causes (including viruses). It could indicate a problem with network card as well.

—

Best of Luck,

Rick Rogers, aka "Nutcse" – Microsoft MVP

<http://mvp.support.microsoft.com/>

Windows help – www.rickrogers.org

"Diane" <Diane@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:1489B3F3-3D99-4714-A77D-7DA4B0687C8E@xxxxxxxxxxxxxxxxxxxx>

Hi Rick,

I spend most of yesterday, trying to find Rootkit, that DL said might be the problem.

I don't or can't find it. What did surprise me was, House Call wouldn't scan my computer. It had before.

Thank you so much for your help. Wish I would have check my email, instead of looking for Rootkit. I love the way you explain as you were going thru my email. It makes a lot of since, even to me.

As for the firewall. Here is what Help&Support\tools\advanced system information\view error log: True Vector Service True Vector engine: File C:\windows\internet log\none-V9FFH7VPG.ldb* was corrupt and has been copied to C:\windows\internet log\xDB2.temp*. File C:\windows\internet logs\none V9FFH7VPG.ldb was corrupt and been deleted. This is EZTrust Armor. CA knows

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the problem, because I informed the President of my problem with it replacing internet files. You know what rolls down hill. Some tech, called.

After messing with my computer for over two hours. He said it was fixed. One week later started doing it again.

Boot disk. When I get the old computer back from the tech's. Can I then get a bootable disk of my system? Or should I?

While I was in error logs. I saw lots of System errors and DCOM. All for May 20.

System error Error code 1000000ea (hardware) parameter 182677d08 parameter 2926db520, parameter 3F8621cb4, parameter 400000001.

DCOM got error %1084 attempted to start service Event System with arguments in order to run the service:{10BE1F766-5538-1101B 726-00C04FB926AF}

I have learned from you, that the System error code is telling me that its a hardware problem. What is DCOM telling me?

Thank you so much for the extra help.

Diane

"Rick "Nutcuse" Rogers" wrote:

Hi,

Hello Diane!

I know you can't see the problem, so I'll be your eyes. I hope.

Good start.

My old computer started rebooting a number of times by itself, ending up

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in
Safe Mode.

Random spontaneous reboots are usually a hardware problem, often caused by overheating. Many systems will do this to protect the affected components.

I thought it was the firewall, that loves to delete and replace Internet Explorer files.

To my knowledge, the firewall has never done that to any machine I have ever encountered. The firewall simply blocks unwanted incoming traffic, it would not have any effect on files used to run Internet Explorer.

So I deleted the internet logs (as told to my by the vendor).

This poor advice from the vendor would be useful if there were trouble accessing sites with Internet Explorer, but it's not useful for much else.

Rebooted got safe mode. Tried system restore. Nothing there.

Not surprising if this is indeed hardware related.

Went to Help and Support\trouble shooting startup. Nothing happen.

Again, no surprise there.

Went to Dr Watson, to see what it said. Two program were causing a problem. I uninstalled both programs, rebooted, safe mode.

Dr Watson probably just listed programs that were running in the background that were running when the system failed. It wrongly assumed they may

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have
been the cause.

Did a virus scan, Spy Sweeper, adware, spybot, and Registry
Fix (46
hits
on that one). Rebooted, back to safe mode again.

Good, good, good, good, and bad. Registry fixers often do more harm than
good as they misidentify needed entries. However, you're still looking at
software causes, not hardware.

Even try using XP CD wouldn't boot off of it, said it too old.
Give up.

Because you've likely installed a Service Pack since the original
installation.

Mother Day, my son got me a computer. So finally unplug
the old one. I
am
going to take it to a computer tech to see if he can save
anything.

Now there's a step in the right direction. Honestly, without the
knowledge
and experience, hardware problems are best left to those in the know.

Since being dum, I forgot to save a back up.

You'd be amazed how few people make regular backups. Most to their own
regret at some point.

A friend came over that knows a little about computer. So we
plug the
old
computer in. To our surprise, it went to
Log in. So I log in, while it was still loading, a error message
came
up.
As
follow:

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The system has recovered from a serious error. Error
Signature
BCCode:100000ea BCP1:83B9F128 BCP2:82BCD70
BCP3:F8B1DCB4
BCP4:00000001
OSVer5_1_2600 SP:2_0 Product:768_1
C:Docume
1\DianeM\Temp\Were781.dir00\mini051006.02.dmp
C:Docume 1\DianeM\Temp\Were781.dir00\sysdata.xml.

Now there's some useful information. 0x100000EA (or simply 0xEA) shows
as
a
device driver error. It could be a video driver problem, flaky ram, or
(guess what!) a hardware issue.

Questions:

Oh, sorry, I thought everything else was a question.

1. Why is my XP CD old, is it because of all the updates that
Microsoft
has?

As mentioned above, it's because you have installed a service pack. Using
that disk would entail do a clean install to a formatted drive. However,
if
the hardware is bad, it won't help and you may find that the installation
won't even complete.

2. What is the error code telling me?

Hopefully I have already explained that.

3. Is it safe to do a back up on this computer? Or should I let
a
computer
tech do it?

I would backup by removing the hard drive from it and installing it in a
working system, then copying data you wish to save from there.

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The computer will go to the tech's, because now it won't shut down.

Sounds like the installation is starting to get more damage from whatever's wrong.

Thank you for any the help you can give me.

I hope this has given you some help.

Diane

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Best of Luck,

Rick Rogers, aka "Nutcase" – Microsoft MVP

<http://mvp.support.microsoft.com/>

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