

# Re: One Care Live

---

*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-05/msg05468.html>

---

- *From:* "Drew Tognola" <[bestgungi@xxxxxxxxx](mailto:bestgungi@xxxxxxxxx)>
  - *Date:* Mon, 15 May 2006 03:45:24 -0400
- 

Seamus,

I used a utility and a few other instructions to completely get rid of Microsoft One Care Live. This was a few months ago and I can't seem to find the utility's link any more. I still have the utility on my computer. Any ideas on how I should get you this utility short of sending an attachment to this newsgroup.

Below are the full instructions. I can send you the utility to another e-mail address if you'd like because I'm not sure about 'attachment' etiquette on this newsgroup. Let me know the best way to get you the utility.

## Step 1

- \* Run the 'Microsoft OneCare Live Cleanup' utility
- \* Reboot if asked

## Step 2

- \* open Regedit
- \* navigate to:  
HKEY\_CLASSES\_ROOT\AllfilesystemObjects\shellex\ContextMenuHandlers\AntivirusShlExt

- \* inside folder 'AntivirusShlExt', double click 'Default'
- \* delete any data shown ({BE79B9C8-9791-41d3-9267-C4123AC0AEAE})
- \* navigate to:  
HKEY\_CLASSES\_ROOT\Drive\shellex\ContextMenuHandlers\AntivirusShlExt

- \* inside folder 'AntivirusShlExt', double click 'Default'
- \* delete any data shown ({BE79B9C8-9791-41d3-9267-C4123AC0AEAE})
- \* click OK & exit Regedit

## Step 3

- \* open the 'Group Policy' Management console (gpedit.msc)
- \* expand (+) 'Computer Configuration'
- \* expand (+) 'Administrative Templates' > Network > Network Connections
- \* Select 'Standard Profile'
- \* Double-click 'Windows Firewall: Protect all Network Connections'
- \* Select 'Enabled', click OK
- \* Exit & Restart computer

Re: One Care Live

Drew

"Seamus Halford." <SeamusHalford@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:954386B7-18C1-47B8-9B5C-2442A737D414@xxxxxxxxxxxxxxxxxxxx](mailto:news:954386B7-18C1-47B8-9B5C-2442A737D414@xxxxxxxxxxxxxxxxxxxx)

Needed to reinstall Panda Internet Security suite as it was not updating. Uninstalled the programme and then tried to reinstall. Message "cannot install as there is a conflict with another security programme – Microsoft One Care Live. Please uninstall this programme first." I did so but the Panda suite still gives the same message and will not install – it says that One Care Live is still there? I have rebooted several times and used several utilities – reg. cleaners etc. but the problem persists. Any advice would be appreciated. Thanks, Seamus Halford.

Re: One Care Live