

Re: xp freeze up on downloads

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-05/msg00192.html>

- *From:* Malke <notreally@xxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 01 May 2006 05:34:29 -0700
-

priti wrote:

Clean install, I ran update first thing it seemed happy but this freezing up of the entire system just doesnt wash with me, why the whole system failure even if it still doesnt have all updates. Makes no sense. I am now working on 19 crashes in the last 2 1/2 hours I am trying to download my AV program, each time I get 1 more meg closer before the crash, also trying to make sure I have the latest windows installer but I also cannot seem to install (There is no way you can make this stuff up). I have stopped the firewall XP stuff and the updater and still the same result.

priti

Since you did a clean install, did you also install drivers for all your hardware – motherboard, NIC, video, audio, etc.? If you didn't, you need to do this and then see what happens with your downloads.

Never get drivers from Windows Update. Get them from:

1. The device mfr.'s website; OR
2. The motherboard mfr.'s website if hardware is onboard; OR
3. The OEM's website for your specific machine if you have an OEM computer (HP, Dell, Sony, etc.).

Read the installation instructions on the website where you get the drivers.

To find out what hardware is in your computer:

1. Read any documentation you got when you bought the computer.
2. If the computer is OEM, go to the OEM's website for your specific model machine and look at the specs (you'll be there to get the drivers anyway)
3. Download, install and run a free system inventory program like Belarc Advisor. The older Aida32 is good for this, too.

Re: xp freeze up on downloads

http://www.belarc.com/free_download.html – Belarc Advisor

<http://www.aumha.org/free.htm> – Aida32 (hosted on Jim Eshelman's site)

Malke

—

Elephant Boy Computers

www.elephantboycomputers.com

"Don't Panic!"

MS–MVP Windows – Shell/User

.