

Re: Windows Explorer crashing

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-04/msg10236.html>

- *From:* Malke <notreally@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 27 Apr 2006 05:33:36 -0700
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47sniper wrote:

I'm using Windows XP Service Pack 2 and whenever I log on, explorer.exe comes off and whenever I tried to load it again it just keeps coming off. The same thing happens with internet explorer.. anyone help?

Start by going through these malware removal steps systematically, doing all the preparatory work first:

http://www.elephantboycomputers.com/page2.html#Removing_Malware

After you have done that, if you are still having problems go to this link to see what you need to include in your next post:

<http://www.dts-l.org/goodpost.htm>

Then come back with all pertinent details, including the results of your malware troubleshooting, and someone will help you.

Malke

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www.elephantboycomputers.com
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MS-MVP Windows – Shell/User
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