

Re: HELP!!! My computer is totally broken

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-04/msg03443.html>

- *From:* "Doug" <stand@attention>
 - *Date:* Mon, 10 Apr 2006 00:46:33 -0600
-

Hi Lulu...I made the remark about the 'rat' as I suspect that either you have been hacked or your computer has an uninvited worm or some form of virus infection. Perhaps your firewall is not effective or turned on. I am not knowledgeable enough to assist you much as I was hoping more expert posters would reply to your query..

I did check out CKNOW.com with 'google' and it is supposed to relate to computer knowledge??? I have no idea of it's purpose or of it's integrity. On the left panel it lists a program called "ASSOCIATE THIS", which probably could assist in solving your problem. You will be re-directed to another site. There is a 30 day trial offered.

I will probably get shot down for this posting by others but 'what the hell', nothing ventured...nothing gained.

Doug

—

"Lulu Edwards" <Lulu.Edwards@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:D9075B4A-35CD-49E7-AC03-BDB9238E77EB@xxxxxxxxxxxxxxxxxxxx

Thank you, but none of this works. I did exactly what you said, I went to the the Start Run and copied and pasted your exact words, and it won't run.

After that, I went to the Doug Knox site and tried to download the various files without success because they all gave me the same error message before.

Regarding the rat and deoderant remarks I don't understand. Do you suspect a virus?

"Ramesh, MS-MVP" wrote:

Download and apply the .lnk association fix from here:

http://www.dougknox.com/xp/file_assoc.htm

BTW, you can launch System Restore by typing the following line in Start,

Run:

%SystemRoot%\system32\restore\rstrui.exe

Re: HELP!!! My computer is totally broken

—

Regards,

Ramesh Srinivasan, Microsoft MVP [Windows XP Shell/User]
Windows® XP Troubleshooting <http://www.winhelponline.com>

"Lulu Edwards" <Lulu Edwards@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:720209D4-B8B9-47AB-8114-45F97C45AD60@xxxxxxxxxxxxxxxxxxxx

I am desperate, can someone please help me? My computer is broken, so broken

that I can't even get System Restore to come up. What I get are error messages for every program on the start menu that say:

" Windows cannot open this file: File: Calculator.lnk

To open this file, Windows needs to know what program created it. Windows can go online to look it up automatically, or you can manually select from a list of programs on your computer.

What do you want to do?"

Then it gives the choices of selecting the program from a list or using a web service to find the appropriate program. I can't even open explorer except through this backdoor that takes me to CKNOW.COM.

In addition, where the icons used to have little pictures, they now have the same drawing for each program of little boxes with colored dots at the top.

I called Dell for support and they said this is not a hardware issue, so is not covered under warranty. They want \$99 to give me software support for three days on this issue, and I do not have that much money right now.

Can someone please help me? I don't even know where to start.