

Re: File Open/Save dialog don't respond!!! – for every application!

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Rose wrote:

Hi,

I am running into a very weird problem. On my HP (or Compaq?) nc5230 laptop with Windows XP professional installed, in whatever application, whenever it pops up the File Open/Save dialog, the dialog fails to respond. If I wait for long enough time, say, 5 minutes, the dialog will probably respond to mouse click or keyboard again, otherwise if I try to close the application, it just pops a "End Program" dialog and I have to click the "End Now" button. For example, if I use Internet Explorer to browse some website and want to have some pictures saved to my hard disk, the "Save As" dialog simply fails. Even for the simplest program "Notepad" the same thing happens!

Anyone can give me a clue for this? I scan the whole hard drive with McAfee but found no virus.

Thank you very much!

Rose

If I remember right, the file open save thingy is shared among all programs. It would seem that the dll file that contains this dialog has been damaged or deleted.

Check for physical damage of the hard drive by running `chkdsk /r` from the command prompt.

The damage to the file will remain, so when that's done, run `sfc /scannow`. You will need your original XP disk.

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