

Re: No Accessories in WinXP Pro MCE

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-03/msg05265.html>

- *From:* Sierras <Sierras@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 13 Mar 2006 09:50:27 -0800
-

Complicated indeed and perhaps more than I can take on. The "easy" way out is to use the manufacturer's "RESTORE" that puts the original software settings back on the machine and start from scratch. I have copied all my documents, but one ****very**** important step must be solved:

I need to figure out how to later RESTORE my data in MS Outlook – I use it only for calendar and contacts but it has no restore function. It is a critical program for me. Do I have to buy a PDA just to sync before and after?

I had restored the computer a few weeks ago, shortly after I bought it because SBC DSL hosed Outlook and placed vendor files all over the computer.

Thanks for your help. This is scary stuff. It has chewed up days of time, setting me way back in work.

Sierras.

"Wesley Vogel" wrote:

You have a different problem then you think you have!

It is a user's option as to whether or not there is anything at all in a Startup folder. Anything in a Startup folder will start when the machine is booted. This is irrelevant to your problem right now.

C:\Documents and Settings\Administrator, this is for the built-in Administrator's account not for any logged on user.

Everyone should see a combination of two start Menu folders.

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When logged on as You, you should see items from both:

C:\Documents and Settings\All Users\Start Menu

and

C:\Documents and Settings\Your Name Here\Start Menu

C:\Documents and Settings\All Users\Start Menu

Is the Common Start Menu, it appears for anyone who logs on.

C:\Documents and Settings\Your Name Here\Start Menu

Is your Start Menu, it should appear when you log on.

To see which Start Menu is yours, do this...

Click Start | Click Run | Type or paste the following line into the box and click OK...

```
%userprofile%\Start Menu
```

C:\Documents and Settings\Someone's Name Here\Start Menu should open.

What folder opens for you????

%userprofile% is an environment variable that is the path to the user's home folder.

Typing or pasting %userprofile% into the Start | Run box opens to the Documents and Settings folder on whatever drive it is located on for the logged in user.

I.e. C:\Documents and Settings\Your Name Here

I think that somehow your Shell Folders are messed because you do not seem to be seeing the links that you posted ARE in C:\Documents and Settings\All Users\Start Menu\Programs\Accessories

Let's look at a couple of things in the registry.

Open the Registry Editor...

Start | Run | Type: regedit | Click OK |

Navigate to >>>

```
HKEY_CURRENT_USER\Software\Microsoft\Windows\
CurrentVersion\Explorer\User Shell Folders
```

Compare what is in the right hand pane with the following:

AppData %USERPROFILE%\Application Data

Cache %USERPROFILE%\Local Settings\Temporary Internet Files

Cookies %USERPROFILE%\Cookies

Desktop %USERPROFILE%\Desktop

Favorites %USERPROFILE%\Favorites

History %USERPROFILE%\Local Settings\History

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Local AppData %USERPROFILE%\Local Settings\Application Data
Local Settings %USERPROFILE%\Local Settings
My Music %USERPROFILE%\My Documents\My Music
My Pictures %USERPROFILE%\My Documents\My Pictures
Nethood %USERPROFILE%\NetHood
Personal [My Documents] %USERPROFILE%\My Documents
PrintHood %USERPROFILE%\PrintHood
Programs %USERPROFILE%\Start Menu\Programs
SendTo %USERPROFILE%\SendTo
Start Menu %USERPROFILE%\Start Menu
Startup %USERPROFILE%\Start Menu\Programs\Startup
Templates %USERPROFILE%\Templates

This is the important one:

Start Menu %USERPROFILE%\Start Menu

Take note of anything that is different.

Everything in the above key should start with %USERPROFILE%. If you paste %USERPROFILE% into Start | Run and click OK, it will most likely open C:\Documents and Settings\Your Name Here. The folders above are your folders.

The HKEY_CURRENT_USER key is for the current logged on user, you.

Now navigate to >>>>

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\
Windows\CurrentVersion\Explorer\User Shell Folders

Compare what is in the right hand pane with the following:

Common AppData %ALLUSERSPROFILE%\Application Data
Common Desktop %ALLUSERSPROFILE%\Desktop
Common Documents %ALLUSERSPROFILE%\Documents
Common Programs %ALLUSERSPROFILE%\Start Menu\Programs
Common Start Menu %ALLUSERSPROFILE%\Start Menu
Common Startup %ALLUSERSPROFILE%\Start Menu\Programs\Startup
Common Templates %ALLUSERSPROFILE%\Templates

This is the important one:

Common Start Menu %ALLUSERSPROFILE%\Start Menu

Take note of anything that is different.

Everything in the above key should start with %ALLUSERSPROFILE%. If you paste %ALLUSERSPROFILE% into Start | Run and click OK, it will most likely open C:\Documents and Settings\All Users. The folders above are for all users, anyone who is logged on to the machine. They are common to all users.

The HKEY_LOCAL_MACHINE key is machine wide, for any user that is logged on.

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Post back with anything that is different than what is listed for both of the registry keys mentioned above.

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Hope this helps. Let us know.

Wes
MS-MVP Windows Shell/User

In news:5EFBCC26-C04D-4454-9C94-3CA740926448@xxxxxxxxxxxxxxx,
Sierras <Sierras@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:

RE Wes Fogel's recommendation to use
<http://support.microsoft.com/default.aspx?scid=kb:en-us:307894>

I am unable to use Add/Remove as this is an OEM OS and I have no CD with Windows XP Pro MCE OS. Same problem arises when I use Add/Remove Windows Components.

I erred in my last return comment. One of my startup folders is indeed empty € but you said to look in start menu. I have two start menus, the other has 3 irrelevant programs. The least complete start menu has only

C:\Documents and Settings\Administrator\Start Menu\Programs\Accessories\Accessibility

Magnifier
Narrator
On-Screen Keyboard
Utility Manager

C:\Documents and Settings\Administrator\Start Menu\Programs\Accessories\Entertainment

Windows Media Player € the only shortcut

The **most complete** Start Menu is detailed below, and does have what you detailed, ***plus*** more.

C:\Documents and Settings\All Users\Start Menu\Programs\Accessories\Accessibility
Magnifier
Narrator
On-Screen Keyboard
Utility Manager

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Plus
Accessibility Wizard

C:\Documents and Settings\All Users\Start
Menu\Programs\Accessories\Communications

has shortcuts for...
Network Connections
Network Setup Wizard
New Connection Wizard
Remote Desktop Connection

plus

hyperterminal and
wireless network setup wizard

C:\Documents and Settings\All Users\Start
Menu\Programs\Accessories\Entertainment

Sound Recorder
Volume Control

Plus
Windows Media Player

C:\Documents and Settings\All Users\Start
Menu\Programs\Accessories\System
Tools

Backup
Character Map
Disk Cleanup
Disk Defragmenter
Files and Settings Transfer Wizard
Scheduled Tasks
System Information

Plus
Security Center
System Restore

I am at a loss without a CD of the OS.

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