

Re: Disable Dual Monitors

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-03/msg01082.html>

- *From:* "Andrea" <andreawknospam@xxxxxxxxxxxxxx>
 - *Date:* Fri, 3 Mar 2006 11:41:06 -0500
-

Andrea wrote:

Lem wrote:

Andrea wrote:

Bob I wrote:

Control Panel, Display settings. make the changes there.

I can't do that. As I've said, the settings tab does not give me any other options. I just checked Device Manager and see that there are two default monitors listed and enabled, although when I click on them, they are exactly the same. Could this be the problem? I don't want to delete one and then find out I shouldn't have.

Andrea wrote:

Ron Sommer wrote:

Fn key + F9
cycles
through the
display
options.
External +
LCD,

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External
only, LCD
only.

Thank you, but Fn/F9
doesn't bring up any options
on this laptop.
Fn/F7 is what I use to toggle
between my laptop display
and the
projected image, but in this
case that didn't apply. I
was
projecting an image from
my wallpaper. The problem
was that I wasn't
projecting the PowerPoint
display--and I think this is
because of the
multiple monitor setting,
which I don't know how to
change.

"Andrea"
<andreawknospam@xxxxxxxxxxxx>
wrote in
message
[news:YgIjf.64880\\$bF.7286@xxxxxxxxxxxx](mailto:news:YgIjf.64880$bF.7286@xxxxxxxxxxxx)

I'm
using
Win
XP
SP2
on
an
IBM
ThinkPad.
I
set
my
display
settings
to
use
dual

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monitors,
but
I
only
have
one
monitor.
I
couldn't
figure
out
how
to
change
it
back
and
it
didn't
seem
to
be
bothering
anything,
so
I
just
left
it
and
forgot
about
it.
Then
I
discovered
last
night
that
I
couldn't
project
my
PowerPoint
presentation
onto
a
screen!
I
survived
the

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presentation
without
any
visuals,
but
I
don't
want
that
to
happen
again.
I've
tried
to
change
the
display
setting,
but
both
the
options
are
the
same:
dual
monitors.
How
can
I
fix
this?
Thanks.

Your video driver may be corrupt.

Make a system restore point.

Then go to <http://www.ibm.com/products/finder/us/en/finders?pg=ddfindex>

and find and download the correct video driver for your Thinkpad. If you go to that website with the Thinkpad itself, it will automatically detect the system and present links to the download page. Otherwise, go to the "driver matrix" page:

<http://www-307.ibm.com/pc/support/site.wss/document.do?lnocid=TPAD-MATRIX>

Follow the directions and install the driver. That should give you the options in Display Settings to fix things up. If things get really messed up with the new driver (and there is no reason that this should happen), you can always "roll back driver" or restore to the system restore point you made.

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I updated the driver, but the only option I have is still multiple drivers in Display, Settings, and the box to extend Windows desktop is checked off and grayed out. I remembered that the laptop is still on warranty, so I spent a lot of wasted time talking to tech support from IBM today. He said that this would remain grayed out until I connected to an LCD projector. I don't think that's true, and I won't have access to a projector for another week. I know that I made that change originally when I was not connected to a projector.

This was first posted awhile ago, but I've just found the solution, and it may help someone else with the same problem. The IT folks at my job found the solution, and it is in the Display settings but not the grayed out Extend Windows Desktop box. Even when I connected my laptop to a projector, that box remained gray. However, when the primary monitor was highlighted and I clicked on the advanced tab, it opened up a window with more tabs. I'd seen this before but didn't know what to do. When I click on the Displays tab, there are three sections: Monitor, Panel, and TV. TV was already marked as not connected. However, the Monitor (picture of a monitor) had a red corner. When I clicked on that, the red corner disappeared and it changed that section to Not Connected—so the Panel section (picture of a laptop) was the only display selected. Now my laptop projects properly. Problem solved. (The Extend box is still checked off.)

I appreciate your efforts to help—and I'm relieved that the problem is fixed, and that it only took a few seconds!

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