

Re: broken Administrative Tools links

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- *From:* Joe Granto <Joe.Granto@xxxxxxxxxx>
 - *Date:* Thu, 02 Mar 2006 11:04:21 -0500
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More follow-up on this item. I do not think the problem is file association related any more. All files with a .LNK extension that do NOT have a specific target are affected. The most common examples of this are the Administrative Tools, but Adobe is another link so affected.

Again, these .LNK files do not have a specific target (right click Active Directory Users and Computers under Administrative Tools to see what I mean).

Nero (Ahead Inc) has no clue so far. They finally responded to my second support request, but their cleaning tool did NOT fix the issue.

Anyone have some suggestions?

On Mon, 20 Feb 2006 10:44:26 -0500, Joe Granto <Joe.Granto@xxxxxxxxxx> wrote:

I bought the newest version of Nero (v7). I installed with the default options, which means Nero PhotoSnap installed. When file types got modified to point to PhotoSnap, I noticed a problem.

All my Administrative Tools MMC shortcuts now that the PhotoSnap icon instead of the correct icon. Things like ADUC, Terminal Services Manager, etc.

These shortcuts, when you get properties, they have no true "target"; the target is grayed out, and they say "Windows Server 2003 Administration Tools Pack", so I have no idea what extension caused the foul-up. Similarly, because there is no target to the link, there is no "Change Icon" button.

I tried reinstalling the AdminPak = no joy
I tried uninstalling Nero = no joy
I have tried repairing icons = no joy

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Anyone have any ideas of what extension I need to revert back to defaults to get my icons back? I am still assuming it is the an extension issue, since these files all show the PhotoSnap icon. The MSC file type association is NOT the issue, I have checked. The shortcuts in the Administrative Tools are not standard shortcuts, and do not point the MSC files. Of course, I guess it may NOT be a file association issue, so all ideas will be entertained.

This is really freakin' annoying. And yes, I have written Nero support... no replies yet, and when they do reply, I am sure it will be with a nonsensical answer (please reinstall Windows XP Pro). This problem is repeatable (that is, I can recreate the issue on any XP Pro system, at will).

Please replace the "NoSpam" with "Verizon" in my email address in order to reply.

Joe Grant
Joe.Grant@xxxxxxxxxx
Senior Engineer Intel Engineering, Verizon

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Joe Grant
Joe.Grant@xxxxxxxxxx
Senior Engineer Intel Engineering, Verizon