

# Re: Computer will not go past boot from cd page

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-02/msg04002.html>

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- *From:* "Patrick Keenan" <test@xxxxxxx>
  - *Date:* Fri, 10 Feb 2006 12:45:36 -0500
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"momandwife" <momandwife@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:7FE4D75F-8B59-486C-9733-B307A5F7097F@xxxxxxxxxxxxxxxxxxxx>

My computer will not go past the boot from cd page. It freezes there. Is there anything I can do or do I have to run the recovery cd. If that is

the

case, could you direct me to where I can get the instructions for that. I misplaced the ones that I had. Thanks for any help.

The last thing you see is the "press any key to boot from CD" line?

If that's the case, the recovery CD may not help at all. If it's hanging at this point, the system may not be aware that the hard disk has any contents at all.

This could be due to a number of things, from drive controller failure to drive failure to loose cable.

If you wait long enough, up to five minutes or more (15 would be too long) you may see some sort of error message.

If the system has a floppy drive, get a boot floppy from anywhere. Set the BIOS boot sequence to ignore the hard disk (temporarily), and set it to boot from CD then floppy. After seeing if the results are different, switch the sequence to boot from floppy first.

If you can, physically disconnect the hard disk. If the problem persists, it may have nothing to do with the hard disk itself (though the hard disk contents may – or may not – be damaged now). While you have the drive out, back up any valued data to another system.

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