

# Re: Windows XP Pro Domain Login Fails (erratic behavior)

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-01/msg11630.html>

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- *From:* Robert Bollinger <[robert@xxxxxxxxxxxxxxxxxxxx](mailto:robert@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 27 Jan 2006 09:32:57 -0800
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Does this happen with all windows machines connected to that server ? If so it could be a simple connectivity issue?

When you check the event log what errors do you see?

Do you see:

Userenv errors?

Domain Controller not reachable?

Can you successfully ping the server?

Can you resolve the server by host name?

This could be caused by simply bad DNS config info or a HW issue?

Can you browse to that server once your logged on locally? Even if you have to authenticate?

Robert Bollinger, MCP.

On 1/26/06 4:33 PM, in article  
1138322038.805836.237260@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx, "simonp"  
<[simonp@xxxxxxx](mailto:simonp@xxxxxxx)> wrote:

- > Hello all,
- >
- > Over the last two weeks the windows machines at our department (around
- > 10) are not allowing the users to login to the domain. The computers
- > are loan computers that my department provides to faculty when they are
- > teaching a face to face class.
- > The computers are loaded with Windows XP Pro running latest updates
- > from Microsoft.
- >

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- > All domain users are of type Guests and their profiles get erased after
- > they log off. That keeps the amount of profiles to the minimum. There
- > is a local account which works when one tries to log in. However all
- > domain users when entering their credentials (after the CTRL+ALT+DEL
- > screen) and clicking OK, they get taken back to the CTRL+ALT+DEL screen
- > again. No error message is displayed and we are certain that the typed
- > info is correct. Of course the computers are plugged into the network.
- > The only solution was to reinstall Windows.
- >
- > What could be causing this problem? How would I go about finding more
- > info from the computer logs?
- >
- > Thanks
- >

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• **References:**

- ◆ [Windows XP Pro Domain Login Fails \(erratic behavior\)](#)
  - ◇ From: simonp
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