

# Re: cpu usage increase to 98% after using modem

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-01/msg08902.html>

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- *From:* "Alan" <[alan@xxxxxxxxxxxxx](mailto:alan@xxxxxxxxxxxxx)>
  - *Date:* Fri, 20 Jan 2006 22:55:01 -0000
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"cmw" <[cmw@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:cmw@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:77A4F0EE-2F63-42A2-83BB-787C6C924653@xxxxxxxxxxxxxxxxxxxxx](mailto:news:77A4F0EE-2F63-42A2-83BB-787C6C924653@xxxxxxxxxxxxxxxxxxxxx)  
> I'm using a dell computer with a celeron 2.4 G processor and microsoft xp  
> home edition. the computer works fine except when i access the internet  
> and  
> then disconnect. ( i am using a dial up modem). after disconnecting from  
> the  
> internet my cpu suage will go up to 98% and stays there, effectively  
> jamming  
> up my computer. when this happens i'll have to reboot and everthing works  
> fine until i connect and disconnect to the internet and the same problem  
> occurs. i've found that if i do not install my soundmax drivers which  
> comes  
> with the resource disk this problem disappears but then i'll end up  
> without  
> the ability to hear audio output, be it cd's or mp3, etc.

There are different kinds of dial up modems. What sort is it? External?  
Internal? If internal there are full modems and ones that use the computers  
processor to do the work. If it is that last sort consider changing to a  
proper modem. Modems can also have updated firmware too- check your makers  
site for updates- and their help section too.

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