

## Re: Unkillable Processes (End Process doesn't work in Task Manager]

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-01/msg07065.html>

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- *From:* Hank Scorpio <ApolloXVIII@xxxxxxxxxxx>
  - *Date:* Mon, 16 Jan 2006 20:11:47 +1100
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On Sun, 15 Jan 2006 15:38:23 +0100, "MoiMeme" <vermeulenp@xxxxxxxxxxx> wrote:

>Have you tried reinstall or repair of defaulted apps ? Done a virus scan ?  
>Otherwise try unlocker : it will allow to kill a task by finding who is  
>locking it. Perhaps that will work

Thanks for the reply, but I'm afraid you've missed my point. There's nothing wrong with the applications... err, OK, there IS something wrong with the applications in terms of pure, unrefined brain-dead design issues, but there's nothing wrong with the INSTALLATION of them. The problem is that Windows is just refusing to kill the applications when they lock, which cripples my ability to start a new session of them without a reboot.

You'll recall that the problem primarily occurs when attempting to paste from Web sites into Word, though in truth it'll impact all MS Office applications. If you scan through the Word newsgroups you'll see many mentions of this problem, and it's related to the fact that when you copy data from Internet Explorer and paste it into Word, Word \*apparently\* goes to get the data from the Web site rather than from the clipboard. The only thing is, I don't WANT Word accessing the Internet. I certainly don't want that as Word's default behaviour, and more particularly I don't want it as behaviour that I can't disable. (Preferably with three perfectly grouped 9mm slugs to the relevant Option setting's temple.)

This sort of stupidity is why MS products are earning a reputation, whether deserved or not, of spreading viruses more effectively than anything short of tongue kissing an Ebola carrier.

To compound the problem, whatever genius came up with this brilliant idea obviously wasn't QUITE clever enough to build in a "time out" feature. It's the stupidest piece of design since Word's implementation of section breaks, or the 924,307 built in styles that you can't (effectively) delete. And that's saying something. With Word there seems to be a concerted effort to take what is in many respects

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an extremely good product, and screw it up as many ways as humanly possible.

I had half an inkling that the problem was that Word was getting hung up on the Firewall. So when the problem last occurred I looked at Process Monitor and found the Word process tied in with another process that appeared to originate from Norton Internet Security. My guess, and it only is a guess, is that Windows won't let the Word process die because the related Norton process is alive. And if you kill the Norton process, it triggers a shutdown of the whole computer. (Understandable, since I'm guessing that that could be interpreted as an attack.)

The situation annoys the bewhatsists out of me because I don't give my computer suggestions, I give it COMMANDS. When I say End Process, I expect Windows to END it. Now. If there are related processes around, it's Windows' job to deal with that. But its most important job is to do what I tell it, the instant I tell it to.

However, I did find a way around this, which involves preventing the program hang in the first place. The problem occurs when you copy from Internet Explorer. I'm guessing that I.E. has some kind of "secret handshake" which tells Word to implement the insane "now go get it from the Web" operation. Firefox, on the other hand, does what I expect of it. It puts the data onto the clipboard, from which Word retrieves it. I have therefore dumped I.E. as my default browser, and set it to Firefox. And believe me, this is long, LONG overdue. IE feels bloated, out of date and slow. Firefox feels light on its feet, does what I tell it to instead of whatever the hell it wants to, and tabbed browsing? Inspired, simply inspired. Once you've had it, there's just no going back. In addition to which Firefox doesn't have to have 15 patches applied per week to prevent "someone taking control of your computer". Wish I'd made the move months ago.

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Hank Scorpio

scorpionet who hates spam is at iprimus.com.au (You know what to do.)

\* Please keep all replies in this Newsgroup. Thanks! \*

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• **References:**

- ◆ **Unkillable Processes (End Process doesn't work in Task Manager]**  
    ◇ From: Hank Scorpio
- ◆ **Re: Unkillable Processes (End Process doesn't work in Task Manager]**  
    ◇ From: Rock
- ◆ **Re: Unkillable Processes (End Process doesn't work in Task Manager]**  
    ◇ From: Hank Scorpio
- ◆ **Re: Unkillable Processes (End Process doesn't work in Task Manager]**

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◇ *From:* MoiMeme

- Prev by Date: ***Re: x64 troubles need to go back to 32-bit***
- Next by Date: ***Re: TTS and Speech Recognition***
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