

## Re: bizzare behavior – slow Windows Explorer suddenly fixed

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-01/msg02984.html>

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- *From:* Malke <[notreally@xxxxxxxxxxxxxxxxxxxx](mailto:notreally@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 07 Jan 2006 06:39:12 -0800
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Colleyville Alan wrote:

> I had a hard drive crash a couple of weeks ago. I installed a new HD,  
> reinstalled my programs, was able to save data and I applied all of  
> the Service Packs to my installation.  
>  
> In the last couple of days, Windows Explorer began slowing down. Last  
> night it got really slow and took 5 to 6 seconds to switch folders  
> even if the folders were in the "details" view and not showing icons  
> or even if they  
> were empty. I checked lots of tweak websites and took some of their  
> suggestions. I turned off the indexing that Windows Explorer does to  
> speed  
> up searches and I uninstalled SP-2. Neither one helped.  
>  
> I have two disk drives so I tested Win Expl on each and it was equally  
> slow.  
> My new drive is 160gb with 60gb free so free space was not an issue.  
> It has an 8mb cache and spins at 7200 rpm so the disk drive  
> performance should not  
> be an issue. I defragged the drive with PerfectDisk as well. Still  
> no  
> improvement. The really wierd thing is what happened after I tried  
> these fixes that did not help.  
(various snippets)

1. Make sure your computer is completely virus/malware-free:  
[http://www.elephantboycomputers.com/page2.html#Removing\\_Malware](http://www.elephantboycomputers.com/page2.html#Removing_Malware)

2. You should install SP2 and subsequent security updates, but you need to properly prepare your system before installing SP2:

Are You Ready for WinXP SP2? –

<http://support.microsoft.com/default.aspx?pr=windowsxpsp2>

Follow the Service Pack Installation Checklist –

<http://www3.telus.net/dandemar/spackins.htm>

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SP2 links to OEMs – <http://www.microsoft.com/windowsxp/sp2/oemlinks.msp>  
[http://www.kellys-korner-xp.com/xp\\_s.htm#sp2](http://www.kellys-korner-xp.com/xp_s.htm#sp2) – Windows SP2 Information,  
Guidelines and Troubleshooting

3. It may also be a hardware problem and not connected with software at all. BTW, none of what you downloaded or did would give you the problems you are experiencing. Here are general hardware troubleshooting steps – I'd start with the power supply.

[http://www.elephantboycomputers.com/page2.html#Hardware\\_Troubleshooting](http://www.elephantboycomputers.com/page2.html#Hardware_Troubleshooting)

4. As an alternate solution, take the machine to a professional computer repair shop (not your local version of BigStoreUSA) for diagnosis/fixing. There is no shame in doing this; we all have our areas of expertise.

Malke

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Elephant Boy Computers  
www.elephantboycomputers.com  
"Don't Panic!"  
MS-MVP Windows – Shell/User  
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• *Follow-Ups:*

- ◆ ***Re: bizzare behavior – slow Windows Explorer suddenly fixed***  
◇ From: Colleyville Alan

• *References:*

- ◆ ***bizzare behavior – slow Windows Explorer suddenly fixed***  
◇ From: Colleyville Alan
- Prev by Date: ***Re: writing data to recordable DVDs***
- Next by Date: ***Re: Can't get DVD drive to read DVDs! (GIGABYTE)***
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