

# Problem!!! Hardware? Or Software?

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<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-01/msg00942.html>

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  - *Date:* 2 Jan 2006 17:20:39 -0800
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Hi, This has been my worst day yet, since having been into computers from my first one, the TRS 80, back in the early 80's! Then a Commodore and then an Apple IIe, then the famous PC!!

BOTH of my internal 40g HDD's went south today, in one sitting. What preceded it was my External USB HDD which could not be accessed as it didn't show in My Computer. It did, however, show in Device Manager! Grrrr!, As an aside I connected it to a second Dell 2400 desktop, and it worked fine. SO..it was obviously a software issue.

Today, another software issue.. or there are occasions of BOTH HDD's going bad????

One of my internal HDD's went south. I kept seeing the error message, PRESS F1 to Reboot or F2 to enter SETUP. It showed that NONE of my HDD's was present. ANYWHERE!! I checked all the connections, the jumper settings, the proper location of the Master and Slave positions of the data cable, including the possibility of a kink in the IDE data cable. Nothing. It has been a year since I last reformatted, and reloaded WIN XP Home! So ? Why not? I did, but it didn't change anything. After those 39 plus famous minutes, Same old, Same Old....Press F1 to Reboot.....

I pulled that HDD and tried the second one, changing the jumper settings, etc. Same identical problem. I spent the whole day trying to find the problem! Finally, on BOTH HDD's, the dreaded white print on blue background. I pulled both drives AND the PC off my desk and started using my other PC which works fine, and so does the USB Exterior HDD!! BUT, the TWO errant HDD's from the first PC would not work in the second PC..same BIOS, Same OP SYS, same everything. Same problem.

But, my question, before I remand both drives to their final resting place as door stops, (no warranty left), what can I do to possibly salvage them? They both can't have died on the same day! There MUST be something I can try! I don't have any Diagnosis Software..are there any that would help??

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Help someone, Please? The thought of buying two, or even one new drive sends shivvers up my Christmas Credit Card laden spine

HELP Please? Mikie

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- *Follow-Ups:*

- ◆ *Re: Problem!!! Hardware? Or Software?*

- ◇ *From: Jonny*

- ◆ *Re: Problem!!! Hardware? Or Software?*

- ◇ *From: jonah*

- ◆ *Re: Problem!!! Hardware? Or Software?*

- ◇ *From: Chas*

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