

Re: Drivers Won't Install

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-01/msg00451.html>

- *From:* CrazyDaze <lizsjeff@xxxxxxx>
 - *Date:* Sun, 1 Jan 2006 15:41:02 -0800
-

The model number is DAP-M0004. It is a portable player. The software is to setup the drivers and media center to sync the MP3 player. I believe that the only thing that is not installing is the USB drivers for the player. When I plug it into the USB port, the install software wizard cannot find the correct software to run the device. Even when the CD-ROM containing the drivers is in the drive.

Intermediate Level User

"Gerry Cornell" wrote:

> Jeff
>
> What Creative Zen Micro MP3 Model number. They seem mainly to be
> portable players.
>
> --
>
> Hope this helps.
>
> Gerry
> ~~~~
> FCA
> Stourport, England
>
> Enquire, plan and execute
> ~~~~~
>
>
> "CrazyDaze" <lizsjeff@xxxxxxx> wrote in message
> <news:51F4C776-A942-4B38-946E-B6F978C3D36B@xxxxxxxxxxxxxxxxxxx>
>> Gerry,
>>
>> I have MSN Messenger 7.0. I saw your post and went ahead with the
>> uninstall
>> and then tried installing the Creative software again. No Go! Same

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>> thing!
>> At 80% of the driver install, it stops with a Creative Driver Setup
>> encountered a problem and needs to close window.
>>
>> I happen to have a second PC in the office with Windows 98 SE on it. I
>> said
>> "What the heck", and decided to try the install on that PC. The MP3
>> player
>> and all related software work flawlessly on it. But...it is just a basic
>> PC
>> that I use to entertain my child with her learning programs and games.
>>
>> I'm still searching for answers and it doesn't help that it's the holiday
>> and all the manufacturers are closed. But I do send out a great big THANK
>> YOU to you for sticking with me on this. Any more ideas are greatly
>> appreciated!!!
>>
>> I'm almost ready to do a Service Pack 2 uninstall but I am just not sure
>> what it will do to this PC. Service Pack 2 has been on here since it's
>> release, and I have had very few problems other than what was stated on my
>> initial post in this thread.
>>
>> BTW...My name is Jeff. :-)
>> --
>> Intermediate Level User
>>
>>
>> "Gerry Cornell" wrote:
>>
>>> Are you using MSN Messenger?
>>>
>>> Do the errors disappear if you uninstall MSN Messenger.
>>>
>>> Alternatively:
>>>
>>> Posted by "Anonymous" at eventid.net:
>>>
>>>
>>> "Error code: C0000005 – I would get this event on every boot, and like
>>> another user who posted here, it was caused by having MSN Messenger 7.5
>>> starting automatically when Windows starts. If I run MSN Messenger after
>>> the
>>> boot has completed (i.e. manually start it), there is no COM error
>>> recorded.
>>> To disable Messenger from running automatically, open MSN Messenger, and
>>> go
>>> to Tools -> Options -> General -> and uncheck 'Automatically run
>>> Messenger
>>> when I log on to Windows!.'
>>>
>>> --

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>>>
>>> Hope this helps.
>>>
>>> Gerry
>>> ~~~~~
>>> FCA
>>> Stourport, England
>>>
>>> Enquire, plan and execute
>>> ~~~~~
>>>
>>>
>>> "CrazyDaze" <lizsjeff@xxxxxxx> wrote in message
>>> news:30B7AA72-F268-4E57-95D1-64FCADA452AB@xxxxxxxxxxxxxxxxxxxxx
>>> > Event Type: Error
>>> > Event Source: EventSystem
>>> > Event Category: (50)
>>> > Event ID: 4609
>>> > Date: 12/31/2005
>>> > Time: 4:34:24 PM
>>> > User: N/A
>>> > Computer: MEYER
>>> > Description:
>>> > The COM+ Event System detected a bad return code during its internal
>>> > processing. HRESULT was C0000005 from line 44 of
>>> > d:\qxp_slp\com\com1x\src\events\tier1\eventssystemobj.cpp. Please
>>> > contact
>>> > Microsoft Product Support Services to report this error.
>>> >
>>> > For more information, see Help and Support Center at
>>> > <http://go.microsoft.com/fwlink/events.asp>.
>>> >
>>> > --
>>> > Intermediate Level User
>>> >
>>> >
>>> > "Gerry Cornell" wrote:
>>> >
>>> >>
>>> >>
>>> >>> Please look in the System and Application logs in Event Viewer for
>>> >>> Warning and Error Reports over the last 2 days use and post copies
>>> >>> here.
>>> >>>
>>> >>> You can access Event Viewer by selecting Start, Administrative Tools,
>>> >>> and
>>> >>> Event Viewer. When researching the meaning of the error, information
>>> >>> regarding Event ID, Source and Description are important.
>>> >>>
>>> >>> HOW TO: View and Manage Event Logs in Event Viewer in Windows XP
>>> >>> <http://support.microsoft.com/default.aspx?scid=kb:en-us:308427&sd=tech>

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>>>>
>>>> Part of the Description of the error will include a link, which you
>>>> should
>>>> double click for further information. You can copy using copy and
>>>> paste.
>>>> Often the link will, however, say there is no further information.
>>>> <http://go.microsoft.com/fw.link/events.asp>
>>>> (Please note the hyperlink above is for illustration purposes only)
>>>>
>>>> A tip for posting copies of Error Reports! Run Event Viewer and double
>>>> click on the error you want to copy. In the window, which appears is a
>>>> button resembling two pages. Double click the button and close Event
>>>> Viewer. Now start your message (email) and do a paste into the body
>>>> of the message. This will paste the info from the Event Viewer Error
>>>> Report complete with links into the message. Make sure this is the
>>>> first
>>>> paste after exiting from Event Viewer.
>>>>
>>>>
>>>> Hope this helps.
>>>>
>>>> Gerry
>>>> ~~~~~
>>>> FCA
>>>>
>>>> Stourport, Worcs, England
>>>> Enquire, plan and execute.
>>>> ~~~~~
>>>> Please tell the newsgroup how any
>>>> suggested solution worked for you.
>>>>
>>>> <http://dts-l.org/goodpost.htm>
>>>>
>>>> ~~~~~
>>>>
>>>> "CrazyDaze" <lizsjeff@xxxxxxx> wrote in message
>>>> <news:E5049915-3431-4712-A646-6FB424D14F11@xxxxxxxxxxxxxxxxxxx>
>>>> >I have been attempting to install a Creative Zen Micro MP3 player and
>>>> >the
>>>> > drivers will not install from the supplied CD-ROM. It gets 80%
>>>> > through
>>>> > the
>>>> > driver installation and I get a pop-up window telling me "Creative
>>>> > Driver
>>>> > Setup has encountered a problem and needs to close. We are sorry
>>>> > for
>>>> > this
>>>> > inconvenience". So I click the button to send it to Microsoft. It
>>>> > continues
>>>> > the installation after the window closes and tells me it has
>>>> > successfully

Re: Drivers Won't Install

◇ *From:* Gerry Cornell

◆ ***Re: Drivers Won't Install***

◇ *From:* CrazyDaze

◆ ***Re: Drivers Won't Install***

◇ *From:* Gerry Cornell

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