

# Re: Drivers Won't Install

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2006-01/msg00069.html>

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- *From:* "Gerry Cornell" <[gcjc@xxxxxxxxxxxxxxxx](mailto:gcjc@xxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 1 Jan 2006 01:55:51 -0000
- 

Are you using MSN Messenger?

Do the errors disappear if you uninstall MSN Messenger.

Alternatively:

Posted by "Anonymous" at eventid.net:

"Error code: C0000005 – I would get this event on every boot, and like another user who posted here, it was caused by having MSN Messenger 7.5 starting automatically when Windows starts. If I run MSN Messenger after the boot has completed (i.e. manually start it), there is no COM error recorded. To disable Messenger from running automatically, open MSN Messenger, and go to Tools -> Options -> General -> and uncheck 'Automatically run Messenger when I log on to Windows'."

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

~~~~~

"CrazyDaze" <[lizsjeff@xxxxxxx](mailto:lizsjeff@xxxxxxx)> wrote in message  
<news:30B7AA72-F268-4E57-95D1-64FCADA452AB@xxxxxxxxxxxxxxxx>

> Event Type: Error

> Event Source: EventSystem

> Event Category: (50)

> Event ID: 4609

> Date: 12/31/2005

> Time: 4:34:24 PM

Re: Drivers Won't Install

> User: N/A  
> Computer: MEYER  
> Description:  
> The COM+ Event System detected a bad return code during its internal  
> processing. HRESULT was C0000005 from line 44 of  
> d:\qxp\_slp\com\com1x\src\events\tier1\eventssystemobj.cpp. Please contact  
> Microsoft Product Support Services to report this error.  
>  
> For more information, see Help and Support Center at  
> <http://go.microsoft.com/fwlink/events.asp>.  
>  
> ---  
> Intermediate Level User  
>  
>  
> "Gerry Cornell" wrote:  
>  
>>  
>>  
>> Please look in the System and Application logs in Event Viewer for  
>> Warning and Error Reports over the last 2 days use and post copies here.  
>>  
>> You can access Event Viewer by selecting Start, Administrative Tools, and  
>> Event Viewer. When researching the meaning of the error, information  
>> regarding Event ID, Source and Description are important.  
>>  
>> HOW TO: View and Manage Event Logs in Event Viewer in Windows XP  
>> <http://support.microsoft.com/default.aspx?scid=kb:en-us:308427&sd=tech>  
>>  
>> Part of the Description of the error will include a link, which you  
>> should  
>> double click for further information. You can copy using copy and paste.  
>> Often the link will, however, say there is no further information.  
>> <http://go.microsoft.com/fwlink/events.asp>  
>> (Please note the hyperlink above is for illustration purposes only)  
>>  
>> A tip for posting copies of Error Reports! Run Event Viewer and double  
>> click on the error you want to copy. In the window, which appears is a  
>> button resembling two pages. Double click the button and close Event  
>> Viewer. Now start your message (email) and do a paste into the body  
>> of the message. This will paste the info from the Event Viewer Error  
>> Report complete with links into the message. Make sure this is the first  
>> paste after exiting from Event Viewer.  
>>  
>>  
>> Hope this helps.  
>>  
>> Gerry  
>> ~~~~~  
>> FCA  
>>

Re: Drivers Won't Install

>> Stourport, Worcs, England  
>> Enquire, plan and execute.  
>> ~~~~~  
>> Please tell the newsgroup how any  
>> suggested solution worked for you.  
>>  
>> <http://dts-1.org/goodpost.htm>  
>>  
>> ~~~~~  
>>  
>> "CrazyDaze" <lizsjeff@xxxxxxx> wrote in message  
>> <news:E5049915-3431-4712-A646-6FB424D14F11@xxxxxxxxxxxxxxxxxxx>  
>> >I have been attempting to install a Creative Zen Micro MP3 player and  
>> >the  
>> >drivers will not install from the supplied CD-ROM. It gets 80% through  
>> >the  
>> >driver installation and I get a pop-up window telling me "Creative  
>> >Driver  
>> >Setup has encountered a problem and needs to close. We are sorry for  
>> >this  
>> >inconvenience". So I click the button to send it to Microsoft. It  
>> >continues  
>> >the installation after the window closes and tells me it has  
>> >successfully  
>> >installed. But...it can't find the device when I plug it in as  
>> >asked!!!  
>> >I  
>> >have gone to Creative's web site and downloaded the drivers and after I  
>> >plug  
>> >the device in, the Hardware Installation Wizard still cannot find the  
>> >drivers. I have gone so far as attempting to install after a clean  
>> >boot  
>> >with  
>> >the same results.  
>> >  
>> >I have Windows XP Home Edition with SP2 and all current updates on the  
>> >update website for Microsoft. I'm thinking it is another gremlin of  
>> >SP2,  
>> >but  
>> >I have installed other hardware with no problems. The only other thing  
>> >that  
>> >I have noticed since SP2 installation was WMP 10 won't recognize my CD  
>> >or  
>> >DVD  
>> >burner while Sonic RecordNow recognizes both. Wierd!!!  
>> >  
>> >Any help would be very much appreciated as Creative has no idea!!!  
>> >--  
>> >Intermediate Level User  
>>  
>>

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• *Follow-Ups:*

- ◆ **Re: Drivers Won't Install**  
◇ *From: CrazyDaze*

• *References:*

- ◆ **Re: Drivers Won't Install**  
◇ *From: CrazyDaze*

- Prev by Date: **Re: Windows Security Center**
- Next by Date: **Re: Hacker or Keylogger. Which one?**
- Previous by thread: **Re: Drivers Won't Install**
- Next by thread: **Re: Drivers Won't Install**
- Index(es):
  - ◆ **Date**
  - ◆ **Thread**