

# Re: Turning off computer

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**Source:**

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-12/msg10475.html>

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- *From:* "Duncan Findlay" <[dfindlay@xxxxxxxxxxxxxxxx](mailto:dfindlay@xxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 26 Dec 2005 21:58:00 -0500
- 

Talahasee:

This happens all the time when I "turn off" or "restart".

Talahasee" <[Talahass@xxxxxx](mailto:Talahass@xxxxxx)> wrote in message  
[news:5c41r1pv8oqi7ojmld5r3ataj0n11vm8tl@xxxxxxxxxxx](mailto:news:5c41r1pv8oqi7ojmld5r3ataj0n11vm8tl@xxxxxxxxxxx)

> x-no-archive: yes

> On Mon, 26 Dec 2005 17:36:15 -0500, "Duncan Findlay"

> <[dfindlay@xxxxxxxxxxxxxxxx](mailto:dfindlay@xxxxxxxxxxxxxxxx)> wrote:

>

>>When I turn off my computer (Windows XP Home Edition) I click Start>Turn

>>off. It does not turn off until I repeat this a second time at which it

>>turns off. This happens when I choose to Restart as well. Can you help?

>>

>>

>

> This usually (often/ VERY often )

>

> means you have some program that hasn't finished installing or

> uninstalling. Unfortunately, not all s/w installs or uninstalls

> CLEANLY.

>

> That is a result of Microsoft CONTINUING to refuse to release their

> code to competitors and 3rd party vendors, who continue to have to

> guess what Microsoft is doing, and how. Many have succeeded, many

> have not.

>

>

>

> What you want to do is

>

> 1. turn the computer off with the off switch. (causes a cold

> start/system reset)

>

> or

>

> 2. hit the reset button. (causes a "warm start"/system reset)

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- > Either one will cause your system to shut down completely. Which is
- > the desired effect.
- >
- > This time, your computer will take a minute or two longer to start and
- > get you back to the Desktop, but once you are there— and you can
- > WATCH The process so you know it's not "hung up" again— once you are
- > back to the desktop, you're ok.
- >
- > Now if I were you— I've been at this for 30 years— if I were you,
- > once you are back to your desktop
- >
- > after you've allowed the ( Install / uninstall ) process to
- > complete...
- >
- > I turn the computer off AGAIN, (reset button), and allow the computer
- > to reset itself (without the long install/uninstall process this time)
- >
- > and it will reboot and get you back up like it's supposed to.
- >
- >
- > If the computer doesn't reboot and come back up as it should (quickly
- > and cleanly) the 2nd time, THEN I begin system diagnostics, for which
- > I can't beat Norton System Works, Reg Cleaner, and then Defrag.
- >
- > (that is, while you are repairing your system, go ahead and do some
- > general cleaning and maintenance)
- >
- > Hope somewhere in there, you have found what you need.
- >
- >
- > Tallahassee.

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- ***Follow-Ups:***

- ◆ ***Re: Turning off computer***  
◇ *From: Talahasee*

- ***References:***

- ◆ ***Turning off computer***  
◇ *From: Duncan Findlay*
- ◆ ***Re: Turning off computer***  
◇ *From: Talahasee*

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