

Installing Fax Services on my laptop

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My Compaq V2010US Laptop did not have Windows XP Fax Services installed when I bought it. I tried to install it via two methods.

First,

>From the Compaq supplied Window XP(SP2) CD using Install Optional Windows Components. I checked Fax Services and got a message saying, "Setup cannot copy the file fxscmex.dl_." It was pointed to C:\i386 and a search revealed that file was there. I pointed it to G:(My CD RW) and then the i386 folder and still got the message. The file was on the CD in the i386 folder.

I tried again and got the same message except the file that could not be found was fxscnt.exe even though that file was in the C:\i386 folder.

Second,

I tried to add Fax Services from the XP Control Panel/Add Remove with the same sort of messages about not being able to find files on either the CD or in C:\i386.

Under each method , the file that could not be found was different each time I tried.

I have added Fax Services to several XP systems and thought I followed the same methods as before. What might have I done wrong this time and what must I do to get Fax Services installed?

Thank you very much.

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