

Re: File Popup on Startup

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-12/msg04255.html>

- *From:* Bruce Chambers <bchambers@xxxxxxxxxxxxx>
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Stephanie Rodriguez wrote:

I have a common File that keeps popping up when I start up my windowsXP home edition with nothing in it. How do I stop it from popping up. I wont let me delete or nothing. Please Help!

Perhaps if you were to tell us what this pop-up really is, other than being a common file, someone could offer a suggestion. No one can help if you don't provide at least a modicum of information.

Help us help you:

<http://dts-l.org/goodpost.htm>

<http://www.catb.org/~esr/faqs/smart-questions.html>

Otherwise, you might as well try here:

Psychic Friends Network
(800) 592-7827

Canned answer, just in case:

What specific kind of pop-ups are you seeing? There are at least three varieties of pop-ups, and the solutions vary accordingly.

- 1) Does the title bar of these pop-ups read "Messenger Service?"

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This type of spam has become quite common over the past few years, and unintentionally serves as a valid security "alert." It demonstrates that the computer user hasn't been taking sufficient precautions while connected to the Internet. The user's data probably hasn't been compromised by these specific advertisements, but if he/she's open to this exploit, he/she may well be open to other threats, such as the Blaster Worm that swept across the Internet years ago and the Sasser Worm that followed shortly thereafter, both of which can still be contacted. Install and use a decent, properly configured firewall. (Merely disabling the messenger service, as some people recommend, only hides the symptom, and does little or nothing to truly secure the machine.) And ignoring or just "putting up with" the security gap represented by these messages is particularly foolish.

Messenger Service of Windows

<http://support.microsoft.com/default.aspx?scid=KB;en-us;168893>

Messenger Service Window That Contains an Internet Advertisement
Appears