

Re: USB connection

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-12/msg03062.html>

- *From:* v-tomche@xxxxxxxxxxxxxxxxxxxxxx (Tom Che [MSFT])
 - *Date:* Thu, 08 Dec 2005 04:05:21 GMT
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Hi,

Thanks for posting here.

I agree with R. McCarty, your issue may be related to power saving.

So, please open Device Manager from System Properties, expand Universal Serial Bus controllers, and then double-click USB Root Hub, click Power Management tab, uncheck the "Allow the computer to turn off this device to save power" checkbox, and then test this issue.

In addition, you may also refer to the UPS manual to check whether there is any similar "power saving" function on the UPS device.

Hope this helps!

Have a nice day!

Sincerely,
Tom Che
Microsoft Online Partner Support
Get Secure! – www.microsoft.com/security

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When responding to posts, please "Reply to Group" via your newsreader so that others may learn and benefit from your issue.
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>From: "R. McCarty" <PcEngWork-NoSpam_@xxxxxxxxxxxxxxxxxx>
>References: <ehqu2Zz#FHA.504@xxxxxxxxxxxxxxxxxxxxxx>
>Subject: Re: USB connection
>Date: Wed, 7 Dec 2005 09:04:06 -0500
>Lines: 22
>X-Priority: 3
>X-MSMail-Priority: Normal

Re: USB connection

>X-Newsreader: Microsoft Outlook Express 6.00.2900.2670
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2670
>X-RFC2646: Format=Flowed; Response
>Message-ID: <OC8pYcz#FHA.4028@xxxxxxxxxxxxxxxxxxxxxxxx>
>Newsgroups: microsoft.public.windowsxp.general
>NNTP-Posting-Host: user-1120ipp.dsl.mindspring.com 66.32.75.57
>Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!tk2msftngp13.phx.gbl
>Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windowsxp.general:1406087
>X-Tomcat-NG: microsoft.public.windowsxp.general

>
>By default, XP sets the powering handling for all USB Root Hubs to
>"Turn off this Device to Save Power". De-selecting this option may
>resolve your issue. Double-Click each Root Hub, Power Mgmt (TAB).

>
><stjoe5373@xxxxxxxxxxxxxxxx> wrote in message
>news:ehqu2Zz%23FHA.504@xxxxxxxxxxxxxxxxxxxxxxxx

>> Hi,
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>> This is a blanket question I'd just like to see if there's any known
>> documentation.
>> It seems that USBs in general seem to lose or drop a connection after
>> awhile, rather it
>> be an external HD or a UPS. Is this the nature of USBs, I have about 3
>> servers
>> using a UPS via a USB connection and on a regular basis it loses the
>> connection
>> on all the servers.

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>> Thanks,

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• **References:**

- ◆ **USB connection**
 ◇ From: stjoe5373
- ◆ **Re: USB connection**
 ◇ From: R. McCarty

- Prev by Date: **Re: utility to delete folders/files**
- Next by Date: **Re: Repost: New users file problem -- please help**
- Previous by thread: **Re: USB connection**
- Next by thread: **Re: FTP command line – magic numbers / undocumented features**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**