

Re: Multiple problems with XP home laptop

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-12/msg00259.html>

- *From:* John Wunderlich <jwunderlich@xxxxxxxx>
 - *Date:* Thu, 01 Dec 2005 01:31:20 GMT
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=?Utf-8?B?Q2h1Y2tX?= <haji@xxxxxxxxxxxx> wrote in
news:D1A6A462-0431-4F08-AF87-F57A30225FB3@xxxxxxxxxxxx:

> I have a compaq presario with multiple problems. It takes forever
> for the PC to respond to anything such as clickin on My documents
> and MY Computer. Whenever, I reboot, I get a message saying the
> Active Desktop needs to be restored. The CD-Rom drive does not
> work. I ran a Norton Scan which yielded nothing along with a
> spyware search. I also used Registry Mechanic against it but the
> same problems occur. I went into the Device Manage but it says
> everything is working fine including the CD-rom which does not
> work. I want to reload windows with the recovery cds but since
> the cd drive doesn't work that is not an option either. Can
> anyone offer any suggestions?
>

These kinds of problems are usually either a disk full/going bad, a network hang, or the CPU is running at 100%. Remove the network connection to eliminate that contention. Run "Task Manager" to check the CPU usage (start->run->taskmgr). Look at your disk access light to check that one. (how full is your disk?)

How does it work when you boot to safe mode (F8 while booting)?

If it works better in safe mode then use a tool like msconfig, Startup Control Panel, or Autoruns to cut back on what loads with a normal boot until you find the program that is affecting your performance.

Startup CPL: <<http://www.mlin.net/StartupCPL.shtml>>
AutoRuns: <<http://www.sysinternals.com/Utilities/Autoruns.html>>

Good Luck & HTH,
John

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