

## Re: IPSEC Service Error

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-11/msg04343.html>

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- *From:* "S.Sengupta" <[ssengupta\\_@xxxxxxx](mailto:ssengupta_@xxxxxxx)>
  - *Date:* Wed, 23 Nov 2005 12:24:28 +0530
- 

Start>Run>Services.msc>Ok

Now scroll down to IPSEC Service, double click on that and make sure that it's startup is set to 'Automatic'.

regards,  
S.Sengupta[MS-MVP]

Don wrote:

I have found that my IPSEC Services is not starting and shows an error code 1747 (The authentication service is unknown) when I bring up the service properties and try to manually start the service. I'm looking for a solution that windows help and the hyperlink have not been able to supply me. This is the error as logged:

Event Type: Error  
Event Source: Service Control Manager  
Event Category: None  
Event ID: 7023  
Date: 11/22/2005  
Time: 1:24:51 PM  
User: N/A  
Computer: DJ-HOME  
Description:

The IPSEC Services service terminated with the following error:

The authentication service is unknown.

For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

The path to the executable (C:\WINDOWS\system32\lsass.exe) is valid and the .exe file is present. The service description reads "Manages IP security policy and starts the ISAKMP/Oakley

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(IKE) and the IP security driver." Under the "log on" tab I find the box checked to show "Log on as: Local System account". This error shows that it started on Nov 5 and also has instances (on that and subsequent dates) showing:

Event Type: Error

Event Source: Service Control Manager

Event Category: None

Event ID: 7023

Date: 11/5/2005

Time: 1:47:51 PM

User: N/A

Computer: DJ-HOME

Description:

The Application Management service terminated with the following error:

The specified module could not be found.