

# Re: Nothing Present in Device Manager!!!

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*Source:*

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-11/msg02993.html>

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- *From:* Pierre <Pierre@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Sat, 19 Nov 2005 21:27:02 -0800
- 

Greetings all.

I have the same problem. It's crippling me, as I can't get my scanner to be recognized, and the problem seems to specifically affect my com ports. Though nothing is displayed in the dev mgr, other non-com port devices are functional. I also suspect the issue might be related to spyware (and registry) cleaup, as I just recently installed and ran AdAware for about a week. I've also tried the plug N play services recipe (and others fixes), but to no avail. This problem is frustrating me as my daily bread and butter revolves around the use of my scanner!

I'd also like to know more about this "export key from registry" business.

Thanks!

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Pierre

"Quinn" wrote:

> Kelly –

>

> Can you explain the "export the key from the registry to the desktop" part a  
> little more? I have the empty device manager problem. Thanks.

>

> – Quinn

>

> "Kelly" wrote:

>

>> Hi Brian,

>>

>> I have seen this behavior many times after cleaning nasties (spyware, etc)  
>> from systems. Seems as though having a particular combo, leaves the system  
>> services disabled. During the cleaning of those types of systems, after you  
>> get the services set properly, you will then need to export the key from the  
>> registry to the desktop.

>>

>> Finish cleaning, reboot. Depending on how good of a job you did all should

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>> be well. If not, run the reg file, then log off.  
>>  
>> Good luck and keep us posted.  
>>  
>> --  
>>  
>> All the Best,  
>> Kelly (MS-MVP)  
>>  
>> Troubleshooting Windows XP  
>> <http://www.kellys-korner-xp.com>  
>>  
>>  
>>  
>> "Brian" <tredderx@xxxxxxxx> wrote in message  
>> <news:u0cCoRIoFHA.2772@xxxxxxxxxxxxxxxxxxxxxxxx>  
>>> thanks Wesley.  
>>>  
>>> After looking in Services, I found that all but 1 of XP services was  
>>> disabled!!!!  
>>>  
>>> I have no idea what caused this, I'm investigating now.  
>>>  
>>>  
>>> "Wesley Vogel" <123WVogel955@xxxxxxxx> wrote in message  
>>> <news:OLmezNCoFHA.764@xxxxxxxxxxxxxxxxxxxxxxxx>  
>>>> Start the Plug and Play service.  
>>>>  
>>>> Open Services...  
>>>> Start | Run | Type: services.msc | Click OK |  
>>>> Scroll down to and double click Plug and Play |  
>>>> Set Startup type to Automatic | Click Apply | Click the  
>>>> Start button | When started, close Services  
>>>>  
>>>> No Items Appear in the Device Manager List When You Open It  
>>>> <http://support.microsoft.com/default.aspx?scid=kb:en-us:311504>  
>>>>  
>>>> --  
>>>> Hope this helps. Let us know.  
>>>>  
>>>> Wes  
>>>> MS-MVP Windows Shell/User  
>>>>  
>>>> In <news:u05vodBoFHA.3256@xxxxxxxxxxxxxxxxxxxxxxxx>,  
>>>> Brian <tredderx@xxxxxxxx> hunted and pecked:  
>>>>> Howdy All,  
>>>>>  
>>>>> I've been having problems with my WinXP PC.  
>>>>>  
>>>>> I went to look in device manager and no list is generated.  
>>>>>

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