

Re: Windows can not load

Source:

<http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.general/2005-11/msg02820.html>

- *From:* "Mandy" <Mandy@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 19 Nov 2005 10:58:02 -0800
-

Thanks, but I guess what I'm asking is how to do that exactly. When I load the disk it doesn't read. Is there a certain key sequence that I need to use to use the restoration disk?

"Dixonian69" wrote:

- > John B told you what to do if you don't have a floppy drive (in his last
- > sentence).
- > "If you don't have a floppy drive, then you may have to restore your system
- > from scratch using your restoration disk."
- >
- > Other option, buy a floppy drive and put in computer, if you have room
- > inside your computer.
- >
- >
- >
- >
- >
- > --
- > Dennis S.
- > I'm from Illinois. I hope I helped you. Good Luck.
- >
- >
- > "Mandy" wrote:
- >
- >> Thanks a lot. I don't have a floppy drive so what would I have to do then? Or
- >> does it give directions on the website?
- >>
- >> "John Barnett MVP" wrote:
- >>
- >>> Visit my website <http://xphelpandsupport.mvps.org> Click the Win XP Faq
- >>> button and take a look at question 36. Now you need to use the recovery
- >>> console which you don't have (this is not available on restoration disks). A
- >>> way around the problem is to download the 6 Windows XP setup floppy disks
- >>> and use this to install recovery console. You can download these from
- >>> www.bootdisk.com. Make sure you download the correct disks for your
- >>> operating system – either XP Home or XP Pro. If you don't have a floppy
- >>> drive, then you may have to restore your sysetm from scratch using your

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>>> restoration disk.
>>>
>>> --
>>> John Barnett MVP
>>> Associate Expert
>>> <http://xphelpandsupport.mvps.org>
>>>
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>>>
>>> "Mandy" <Mandy@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
>>> <news:5B530D5E-4C2C-4B96-8819-1C784BECD1BE@xxxxxxxxxxxxxxxxxxxx>
>>>> When I start my computer I get an error message that says that windows
>>>> could
>>>> not start because the following files are missing or corrupt
>>>> windows root system 32hal.dll.
>>>> Please re-install a copy of the above file.
>>>> I have a restoration disk but don't know what else to do.
>>>> Any help would be appreciated!
>>>
>>>
>>>

• **Follow-Ups:**

- ◆ **[Re: Windows can not load](#)**
◇ From: Dixonian69

• **References:**

- ◆ **[Re: Windows can not load](#)**
◇ From: John Barnett MVP
- Prev by Date: **[Re: Windows can not load](#)**
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